

ROUTLEDGE RESEARCH IN JOURNALISM

# The Future of Quality News Journalism

A Cross-Continental Analysis

Edited by  
Peter J. Anderson, George Ogola,  
and Michael Williams



# The Future of Quality News Journalism

“This impressive work of scholarship and analysis spotlights the essential role that quality journalism and news organizations plays in civil society and focuses urgently needed attention on the challenges of sustaining such enterprises.”—Eric Freedman, Michigan State University

In the face of the continuously changing challenges of the digital age, it is difficult for quality news journalism to survive on any significant scale if a means for adequately funding it is not available. This new study, a follow-up to 2007's *The Future of Journalism in the Advanced Democracies*, includes a comparative analysis of possible alternative business models that may save the future of the quality news business across the developed, intermediate, and developing worlds. Its detailed evaluation encompasses also the different ways in which wider key issues are affecting the prospects for quality news as a core ingredient of effectively working democracies. It focuses on the United States, the United Kingdom, South Africa, India, Kenya, and selected parts of the Arab World, providing a detailed cross-cultural survey of different approaches to addressing these various issues. To keep the study firmly rooted in the “real world” the contributors include distinguished practitioners as well as experienced academics.

**Peter J. Anderson** is Reader in News Media and Research Coordinator for the School of Journalism and Digital Communication at the University of Central Lancashire, UK.

**George Ogola** is a Senior Lecturer in Journalism at the University of Central Lancashire, UK.

**Michael Williams** is a Senior Lecturer in Journalism at the University of Central Lancashire, UK, and continues to practise as a national newspaper journalist.

# Routledge Research in Journalism

## **1 Journalists, Sources, and Credibility**

New Perspectives

*Edited by Bob Franklin and  
Matt Carlson*

## **2 Journalism Education, Training and Employment**

*Edited by Bob Franklin and  
Donica Mensing*

## **3 Network Journalism**

Journalistic Practice in Interactive  
Spheres

*Ansgard Heinrich*

## **4 International News in the Digital Age**

East-West Perceptions of a New  
World Order

*Edited by Judith Clarke and  
Michael Bromley*

## **5 Digital Media and Reporting Conflict**

Blogging and the BBC's Coverage  
of War and Terrorism

*Daniel Bennett*

## **6 A Global Standard for Reporting Conflict**

*Jake Lynch*

## **7 The Future of Quality News Journalism**

A Cross-Continental Analysis

*Edited by Peter J. Anderson,  
George Ogola, and  
Michael Williams*

# **The Future of Quality News Journalism**

**A Cross-Continental Analysis**

**Edited by Peter J. Anderson,  
George Ogola, and  
Michael Williams**

First published 2014  
by Routledge  
711 Third Avenue, New York, NY 10017

Simultaneously published in the UK  
by Routledge  
2 Park Square, Milton Park, Abingdon, Oxon OX14 4RN

*Routledge is an imprint of the Taylor & Francis Group,  
an informa business*

© 2014 Taylor & Francis

The right of the editors to be identified as the author of the editorial material, and of the authors for their individual chapters, has been asserted in accordance with sections 77 and 78 of the Copyright, Designs and Patents Act 1988.

All rights reserved. No part of this book may be reprinted or reproduced or utilized in any form or by any electronic, mechanical, or other means, now known or hereafter invented, including photocopying and recording, or in any information storage or retrieval system, without permission in writing from the publishers.

**Trademark Notice:** Product or corporate names may be trademarks or registered trademarks, and are used only for identification and explanation without intent to infringe.

*Library of Congress Cataloging-in-Publication Data*

The future of quality news journalism : a cross-continental analysis / edited by  
Peter J. Anderson, George Ogola, and Michael Williams.  
pages cm

Includes bibliographical references and index.

1. Journalism—History—21st century. 2. Journalism—Management.
3. News audiences—History—21st century. 4. Online journalism.
5. Citizen journalism. I. Anderson, Peter J., 1954- editor of compilation.
- II. Ogola, George, editor of compilation. III. Williams, Michael, 1948-  
editor of compilation.

PN4815.2.F88 2013

070.4090'05—dc23

2013011732

ISBN: 978-0-415-53286-0 (hbk)

ISBN: 978-0-203-38270-7 (ebk)

Typeset in Sabon  
by Apex CoVantage, LLC

## **In Memoriam, Robert Stephens Beers**

Robert S. Beers enjoyed the sort of journalistic career that many imagine but few experience. Robert began as a newspaper reporter and never lost his love for the printed word, but he will be remembered for his work as an award-winning television correspondent, documentary producer and, latterly, a respected and much-loved teacher.

During a career that spanned decades, the job—Robert always regarded journalism as a “job”—took him from reporting conflict in Central and South America to shining a light on the darkness of the former Soviet Union. He covered four American presidential elections and interviewed a raft of world leaders, from Fidel Castro and Yasser Arafat to Indira Gandhi and the former Shah of Iran. His documentaries and special reports from virtually all over the globe gave viewers fascinating insights on the world’s hot spots as well as demonstrating his rare clarity and understanding of the events.

Like many journalists, Bob had a mistrust of authority and ‘spin’, a dislike of bureaucracy and paperwork. He adored travel, films and writers such as Steinbeck, Hemingway and Le Carré. Like any reporter, Robert loved gossip, but he was also a wonderful raconteur, regaling colleagues and students with affectionate stories about the Hollywood greats: Burt Lancaster, Sophia Loren and Orson Welles. Everything and everyone fascinated him whether he was in New York, Delhi or Edinburgh. This gentle and self-effacing man also adored his family.

Robert joined the University of Central Lancashire in 2004 and helped develop the first postgraduate International Journalism course in the United Kingdom. Students from around the world appreciated his wisdom and kindness, and through them Robert’s commitment to rigorous journalism lives on.

He finished his contribution to this book shortly before his death in February 2013, and we dedicate it to him. We hope it is a fitting tribute to a cherished colleague and inspiring teacher.

*Page Intentionally Left Blank*

# Contents

<i>Acknowledgments</i>	xi
------------------------	----

<b>Introduction</b>	1
PETER J. ANDERSON	

<b>SECTION I</b>	
<b>What Is Quality News Journalism?</b>	5

1	Defining and Measuring Quality News Journalism	7
	PETER J. ANDERSON	
2	From the Insight Team to Wikileaks: The Continuing Power of Investigative Journalism as a Benchmark of Quality News Journalism	35
	PAUL LASHMAR	

<b>SECTION II</b>	
<b>Funding Quality News Journalism in the Face of Significant Economic and Technological Change</b>	53

3	Finding Viable Business Models for Developed World Print and Online Newspaper Sectors	55
	CHRIS BLACKHURST	
4	Finding Viable Business Models for Developed World Broadcast News	67
	PAUL EGGLESTONE	



5	Finding Viable Business Models for Intermediate and Developing World Broadcast, Print and Online Newspaper Sectors	88
	MOTILOLA AKINFEMISOYE AND SALLY DEFFOR	
 SECTION III		
	A Critical Overview of Current Quality Levels in the Journalism of Sample Developed World States, and What Needs to Be Done to Maintain or Improve Them	101
6	Quality Journalism in the UK, in Print and Online	103
	MICHAEL WILLIAMS	
7	One Newsroom, Many Possibilities: How the Merging of Digital and Print Journalism in American Newsrooms is Shaping the Future of U.S. News Media	127
	ALEX ORTOLANI	
8	American Broadcast News and the Future	143
	ROBERT BEERS	
9	How the Audience Saved UK Broadcast Journalism	162
	DEBORAH ROBINSON AND ANDREW HOBBS	
10	U.S. Citizen Journalism and Alternative Online News Sites	184
	CLYDE BENTLEY	
11	UK Social Media, Citizen Journalism and Alternative News	202
	CLARE COOK AND ANDREW DICKINSON	
 SECTION IV		
	Current Quality Levels in the Journalism of South Africa and Kenya, and What Needs to Be Done to Maintain or Improve Them	225
12	The Future of Quality News Journalism and Media Accountability in South Africa and Kenya	227
	GEORGE OGOLA AND YLVA RODNY-GUMEDE	

- 13 Citizen Journalism in South Africa and Kenya: The Quandary  
of Quality and the Prospects for Growth 248  
HARRY DUGMORE AND DINA LIGAGA

SECTION V

Case Studies from India and the Arab World 265

- 14 Where More Is Not Better: Challenges Facing Quality  
News Journalism in ‘Shining’ India 267  
PRASUN SONWALKAR

- 15 (Re-)framing the ‘Quality’ Debate: The Arab Media  
and Its Future Journalism 282  
GEORGE OGOLA

- Conclusion 297  
PETER J. ANDERSON

- Bonus Chapter—More Core Material Available by Web Link 306  
Why Mainstream News Still Matters, and Why New Business  
Models Must Be Found  
PETER J. ANDERSON, AVAILABLE AT: [HTTP://CLOK.UCLAN.AC.UK/7824](http://clok.uclan.ac.uk/7824)

- Contributors* 307  
*Index* 313

*Page Intentionally Left Blank*

# Acknowledgments

Thanks are due to Andrew Hobbs for stepping in at short notice to help with some key editorial work when one of life's many unpredictabilities, in the form of ill health, temporarily took one of the team out of the book. The lead editor would also like to thank his co-editor for the predecessor volume, Geoff Ward, and Andrew for their detailed reading and commentary on chapter one, which helped decide the final shape that it took and also Fred Mudhai of Coventry University for his detailed and helpful comments with regard to chapter five. Thanks are due also to the contributors for their dedication and commitment to the project. Finally, the editorial team is grateful to the University of Central Lancashire for providing the flexibility that enabled a complex project to be completed within a reasonable deadline.

*Page Intentionally Left Blank*

# Introduction

*Peter J. Anderson*

The key purposes of this project are to evaluate critically the current state of quality hard news journalism within the core case study societies, together with the chances of preserving, enhancing and spreading some of the best practices within it that currently are visible to the various contributing authors. Given the fundamental importance of economics in underpinning quality news operations of any size and range, one of the key questions that will be addressed asks to what extent sustainable business models can be found for this type of journalism in the various forms in which it exists.

Obviously, it is impossible to cover all of the world's continents in a book of this size, while simultaneously retaining depth as well as breadth of analysis, and to cover anything other than key states from within those continents that are actually analysed. A selection has to be made, therefore, from among the large number of potential case studies that is clearly supportable by a clear logic.

The inclusion of the USA is not only due to the fact that it is the most long-standing democracy in the Americas, and now one of the oldest in the modern world, but also because of its status as the most powerful single political, military and economic actor on the global stage, despite the rise of new challengers aspiring to its status. It is argued that it is vital that such a powerful entity has within it adequate means to keep its electorate informed about what is done in their name abroad as well as domestically, and that quality hard news journalism has a vital role to play in this regard.

Amongst the reasons for the UK's inclusion as Europe's representative—something that might seem ironic, given British attitudes towards the European Union—is the fact that it is home to the most powerful, respected and influential of the news providers within the democratic world, the BBC, together with two global quality newspaper brands in the form of the print/online Guardian and Financial Times. No other European country is in a position to match these claims for inclusion.

South Africa chooses itself almost from within Africa, given its position as a democracy with one foot in the developed world and one very firmly still in the developing part of the global economy and its status as an

emerging, if troubled, regional superpower. It is also a new democracy in comparison to the much older examples of the UK and the USA, and this in itself makes for a useful point of contrast.

Kenya, on the other hand, provides a fascinating example of a democracy that is still very much in the developing world, and this provides a useful comparison with, and contrast to, its more economically advanced South African colleague. It is attempting to manage a complex tapestry of political, ethnic, cultural, historical and economic forces and influences that together create a very distinctive context for its news media and the role that they play within Kenyan society. As such, it forms a study that introduces readers outside Africa to some of the subtle nuances and details of the relationship between democracy and journalism that so distinguish this continent from the others within the book, and it is for this reason that Africa is represented by two states within the study.

India's position as an emerging economic and media superpower with the potential to rival non-democratic China justifies its position as the selected Asian case study, together with the fact that some of the key trends in media development within it appear to be running counter to those in other crucial parts of the world. As such, it will provide a useful contrast to some of the other case studies.

Finally, the 'Arab Spring' and its consequences, both promising and otherwise, have highlighted the changes, innovations and continuities in the role and potential of the news media within one of the most crucial regions on the planet. The timeliness of these, together with the significance of the growing demands for democracy within key countries within the region, justifies its inclusion as an additional case study.

The most attention, in terms of chapter numbers, will be given to the United States and the United Kingdom, given their continuing status as the leading democratic global news media players. Two chapters are devoted to Africa as a result of the need to accommodate a detailed study of two countries in one chapter for the reasons stated previously *and* the complexity of some of the new media developments that are occurring in parts of the continent, something that the editors felt required a chapter in itself for adequate analysis. The vastness of India and its media networks make it impractical to try and fit detailed coverage of all of its diverse media structures and themes into a book of this size, so the focus instead is on identifying the key trends within Indian quality news journalism and investigating the extent to which they appear to be mirroring or running counter to the journalism of the other case study countries. While India is given only one chapter, that chapter not only provides useful insights into the key developments and the potential of the country's news media, but also throws valuable light on their implications for wider trends in the news media internationally.

The space limitations of the book leave only one chapter for the Arab World, also. However, as with India, that chapter is a substantial one

and will focus on the key trends within the region and the problems and opportunities that they offer for quality news journalism and its political and economic sustainability.

It should be emphasised that the exclusion of the democracies of Australia, New Zealand and Japan, for example, does not mean that they are regarded as insignificant in a global news media context, particularly given Japan's continuing leading role within the global economy. They are not included simply because of the limitations of space and the necessity to make difficult choices within that context.

In terms of its structure, the book begins with a detailed examination of how quality hard news journalism can be defined, conceptualised in its various forms and measured. This provides a theoretical underpinning that all of the other chapters draw upon as necessary. This is followed by an exploration of the current and likely future state of what is often regarded as the pinnacle of hard news journalism: investigative journalism. For those readers who would like some additional discussion of the continuing importance of the quality news media, which is impossible to include in a book of this size, an extra chapter by the lead editor has been provided via a web link (<http://clok.uclan.ac.uk/7824>).

The next section of the book looks at one of the key enabling factors that determines the extent to which quality hard news journalism can survive and grow: the business models that fund it. Three chapters explore the core economic questions currently facing the different sectors of the news industry within the developed, intermediate and developing worlds. In line with the overall philosophy behind the book, the authors within this section include a leading practitioner from within the news business, and, as in the next section, the chapter formatting is deliberately flexible to include this mix. This mixture of academics and practitioners enables the book to keep its proverbial feet firmly within the 'real world'. The detailed country-by-country studies then follow in the manner outlined previously, with each relevant section analysing the current quality levels in the hard news journalism of the various case study states and what needs to be done to maintain or improve them in the future. Overall conclusions are drawn at the end of the book, which also includes an appropriate contribution to the debate concerning the future of quality news journalism within democratic societies.

In addition, it should be mentioned that, wherever relevant, the role and value of external news providers (that are additional to the BBC and are alleged to provide a quality news product) within case study countries and continents will be critically assessed. These include such well-known names as Internews, CNN, Radio Free Asia, Reuters, Associated Press, Agence France-Presse, Bloomberg and Al Jazeera.



*Page Intentionally Left Blank*

## Defining and Measuring Quality News Journalism

- Anderson, Peter , and Paul Egglegstone . 2012. "The Development of Effective Quality Measures Relevant to the Future Practice of BBC News Journalism Online." *Journalism* 13: 923–941.
- Anderson, Peter , and Geoff Ward . 2007. *The Future of Journalism in the Advanced Democracies* . Aldershot: Ashgate.
- Anderson, Peter , and Anthony Weymouth . 1999. *Insulting the Public? The British Press and the European Union* . Harlow: Longman.
- Axford, Barrie . 1995. *The Global System: Economics, Politics and Culture* . Cambridge: Polity Press.
- BBC . 2013. "Frequently Asked Questions about the Archers." Accessed 20 February 2013. <http://www.bbc.co.uk/programmes/b006qpgr/faq>
- Bogart, Leo . 2004. "Reflections on Content Quality in Newspapers." *Newspaper Research Journal* 25(1): 40–53.
- Burleson, Brant R. , and Scott E. Caplan . 1998. "Cognitive Complexity." In *Communication and Personality: Trait Perspectives* , edited by James C. McCroskey , John A. Daly , Matthew M. Martin , and Michael J. Beatty , 233–286. Creskill, NJ: Hampton Press.
- Carey, James . 1989. *Communication as Culture: Essays on Media and Society* . New York: Routledge.
- D'Angelo, Paul and Jim A. Kuypers . 2010. *Doing News Framing Analysis: Empirical and Theoretical Perspectives* . New York: Routledge.
- Fairclough, Norman . 2001. *Media Discourse* . London: Arnold.
- Full Fact 2013a. Homepage. Accessed 20 February 2013. <http://fullfact.org/>
- Full Fact 2013b. "Is the BBC the Dominant Force in News Media?" Accessed 3 January 2013. [http://fullfact.org/factchecks/bbc\\_sky\\_news\\_corp\\_audience\\_share-2831](http://fullfact.org/factchecks/bbc_sky_news_corp_audience_share-2831)
- Galbraith, John K. 1993. *The Culture of Contentment* . London: Penguin.
- The Guardian* . 2012. "Guardian Relaunches Mobile Site." Accessed 20 February 2013. <http://www.guardian.co.uk/media/2012/nov/26/guardian-new-mobile-site>
- Hall, Stuart , Chas Critcher , Tony Jefferson , John N. Clarke , and Brian Roberts . 1978. *Policing the Crisis: Mugging, The State and Law and Order* . Basingstoke: Palgrave Macmillan.
- Kershaw, Ian . 2008. "How Democracy Produced a Monster." *The New York Times* . Accessed 20 February 2013. [http://www.nytimes.com/2008/02/03/opinion/03iht-edkershaw.1.9700744.html?\\_r=0](http://www.nytimes.com/2008/02/03/opinion/03iht-edkershaw.1.9700744.html?_r=0)
- McNair, Brian , 2000. *Journalism and Democracy: An Evaluation of the Political Public Sphere* . Abingdon: Routledge.
- Meyer, Philip and Koang-Hyub Kim . 2003. "Quantifying Newspaper Quality: I Know It When I See It." Unpublished paper, University of North Carolina, 19 November.
- Millington, Bob . 2013. "Redmond, Phil." *The Museum of Broadcast Communications* . Accessed 20 February 2013. <http://www.museum.tv/archives/etv/R/htmlR/redmonsphil/redmondphil.htm>
- National Literacy Trust . 2013. "How Many Illiterate Adults Are There in England." Accessed 20 February 2013. [http://www.literacytrust.org.uk/adult\\_literacy/illiterate\\_adults\\_in\\_england](http://www.literacytrust.org.uk/adult_literacy/illiterate_adults_in_england).
- Nisbet, Matthew C. 2010. "Knowledge into Action: Framing the Debates over Climate Change and Poverty." In *Doing News Framing Analysis: Empirical and Theoretical Perspectives* , edited by Paul D'Angelo and Jim A. Kuypers , 43–83. New York: Routledge.
- Nord, David Paul . 2001. *Communities of Journalism: A History of American Newspapers and Their Readers* . Urbana: University of Illinois Press.
- Ofcom . 2012. "Users Access Multiple Sources of News Online." Accessed 20 February 2013. <http://stakeholders.ofcom.org.uk/market-data-research/market-data/communications-market-reports/cmr12/internet-web/uk-4.59>
- Owens, John . 2012. "Reputation Survey: The BBC—a mixed reception for Auntie Beeb." Accessed 22 February 2013. <http://www.brandrepublic.com/analysis/1137518/>
- Pew Research Center for the People and the Press . 2012. "In Changing News Landscape, Even Television is Vulnerable. Trends in News Consumption, 1991–2012." Accessed 20 February 2013. <http://www.people-press.org/2012/09/27/section-3-news-attitudes-and-habits->

- Prescott, John . 2012. "Let Twitter Monitor the Press." *Reader's Digest* . Accessed 20 February 2013. <http://www.readersdigest.co.uk/magazine/readers-digest-main/the-maverick-let-twitter-monitor-the-press>
- Shapiro, Ivor . 2010. "Evaluating Journalism." *Journalism Practice* 4(2): 143–162.
- Shirky, Clay . 2012. "Clay Shirky on Student Journalists." *The Guardian* . Accessed 20 February 2013. <http://www.youtube.com/watch?v=qT1v46LCK9w>
- Starkey, Guy . 2007. *Balance and Bias in Journalism: Representation, Regulation & Democracy* . Basingstoke: Palgrave.
- Stromback, Jesper . 2005. "In Search of a Standard: Four Models of Democracy and Their Normative Implications for Journalism." *Journalism Studies* 6(3): 331–345.
- The Telegraph* . 2010. "Students' brains 'rewired' by the internet." Accessed 20 February 2013. <http://www.telegraph.co.uk/technology/news/7205852/Students-brains-rewired-by-the-internet.html>
- Toynbee, Polly . 2012. "If Only Soap Operas Didn't Wash Their Hands of Politics." Accessed 20 February 2013. <http://www.guardian.co.uk/commentisfree/2012/nov/12/soap-operas-wash-hands-politics>

## From the Insight Team to Wikileaks

- Bradshaw, Paul . 2011. "Has Investigative Journalism Found Its Feet Online?" Part 1. *Online Journalism Blog* , 23 August. Accessed 7 February 2013. <http://onlinejournalismblog.com/2011/08/23/has-investigative-journalism-found-its-feet-online-part-1>
- Byrne, Dorothy . 1999. Guest lecture, MA Investigative Journalism course, Nottingham Trent University, 29 April.
- Burrell, Ian , 2012. "Basic Journalism checks were not carried out." *The Independent* , 12 November, accessed 13 May 2013 at: <http://www.independent.co.uk/news/media/tv-radio/basic-journalistic-checks-were-not-carried-out-bbc-begins-disciplinary-proceedings-over-unacceptable-failings-by-staff-8306067.html>
- Currah, Andrew . 2009. *What's Happening to Our News: An Investigation into the Likely Impact of the Digital Revolution on the Economics of News Publishing in the UK* . Oxford: Reuters Institute for the Study of Journalism.
- Investigative Dashboard . 2011. "How to Fish for People in Panama." Accessed 7 February 2013. <http://www.datatracker.org/2011/03/how-to-fish-for-people-in-panama>
- Davies, Nick . 2008. *Flat Earth News: An Award-winning Reporter Exposes Falsehood, Distortion and Propaganda in the Global Media* . London: Chatto and Windus.
- De Burgh, Hugo , ed. 2008. *Investigative Journalism: Context and Practice* . Oxford: Routledge.
- Greenslade, Roy . 2008. "People Power." *British Journalism Review* 19: 15–21.
- Greenslade, Roy . 2010. "Investigative Journalism is Still Thriving in the Internet Era." *London Evening Standard* , 27 October.
- House of Lords . 2012. "The Future of Investigative Journalism." Select Committee on Communications, 3rd Report of Session 2010–12, Paper 256.
- Lashmar, Paul . 2008a. "From Shadow Boxing to Ghost Plane: English Journalism and the 'War on Terror'." In *Investigative Journalism: Context and Practice* , ed. Hugo de Burgh , 191–214. Oxford: Routledge.
- Lashmar, Paul . 2008b. "Sub-Prime—the Death of Financial Reporting or a Failure of Investigative Journalism?" Paper presented at the Future of Journalism conference, University of Bedfordshire Luton, 17–18 October.
- Lashmar, Paul . 2009. "Investigative Journalism: A Case for Intensive Care?" Paper presented at the Journalism in Crisis conference, University of Westminster, London, 19–20 May.

Lashmar, Paul . 2011. "The Future of Investigative Journalism: Reasons to be Cheerful." *Open Democracy* , 11 June. <http://www.opendemocracy.net/ourkingdom/paul-lashmar/future-of-investigative-journalism-reasons-to-be-cheerful>

Lashmar, Paul . 2012. "Tragedies of the Fourth Estate." *Open Democracy* , 20 November. <http://www.opendemocracy.net/ourbeeb/paul-lashmar/tragedies-of-fourthestate>.

Lewis, Justin , Andrew Williams , and Bob Franklin . 2008. "Four Rumours and an Explanation." *Journalism Practice* 2: 27–28.

Lewis, Paul . 2012. Talk to Media Education Summit, Bournemouth University, Bournemouth, 12 September.

Lewis, Paul , and Rob Evans . 2012. "Tory MP Running Corby Campaign 'Backed Rival in Anti-Windfarm Plot.'" *The Guardian* , 13 November. <http://www.guardian.co.uk/politics/2012/nov/13/tory-mp-corby-anti-windfarm-film>

Mair, John . 2011. "Is Investigative Journalism Dead or Alive?" *Huffington Post* , 26 August. [http://www.huffingtonpost.co.uk/john-mair/is-investigative-journali\\_b\\_937968.html](http://www.huffingtonpost.co.uk/john-mair/is-investigative-journali_b_937968.html)

Mair, John , and Richard Keeble , eds. 2011. *Investigative Journalism; Dead or Alive? Bury St Edmunds*: Abramis.

Preston, Peter . 2012. "Journalism Once Had Woodward and Bernstein. Now it's Guns for Hire." *Observer* , 18 November. <http://www.guardian.co.uk/media/2012/nov/18/bureau-of-investigative-journalism-newsnight-bbc>.

Storm, Hannah . 2012. "We are Heading for One of the Darkest Years on Record in Terms of the Safety of Journalists." International News Safety Institute, 23 November. <http://www.newssafety.org/news.php?news=20586&cat=press-room-news-release>

Stourton, Ed . 2009. "Investigative Journalism." *The Media Show* , BBC Radio 4, 14 April.

Turvill, William . 2012. "NUJ: Newsnight Budget has Halved Over the Last Five Years." *Press Gazette* , 12 November. <http://www.pressgazette.co.uk/nuj-newsnight-budget-has-halved-over-last-five-years>

## Finding Viable Business Models for Developed World Print and Online Newspaper Sectors

Audit Bureau of Circulations . 2013. Accessed 3 February 2013. <http://www.abc.org.uk/>

Kaye, Jeff , and Stephen Quinn . 2010. *Funding Journalism in the Digital Age* . New York: Peter Lang Publishing.

Nel, Francois . 2010. "Where Else Is the Money? A Study of Innovation in Online Business Models at Newspapers in Britain's 66 Cities." *Journalism Studies* 4(3): 360–372.

## Finding Viable Business Models for Developed World Broadcast News

Adegoke, Yinka , and Noel Randewich . 2012. "Insight: Intel's Plans for Virtual TV Come Into Focus." 8 June. Accessed 12 October 2012. <http://www.reuters.com/article/2012/06/08/us-intel-tv-idUSBRE85706Q20120608>.

Anderson, Chris . 2007. *The Long Tail* . New York: Hyperion.

Battelle, John . 2005. *The Search: How Google and its Rivals Rewrote the Rules of Business and Transformed our Culture* . Boston, MA: Penguin.

BBC Annual Report. 2011/12. Accessed 12 October 2012. <http://www.bbc.co.uk/annualreport/download/>.

Bennett, W. Lance. 2003. *News: The Politics of Illusion* . New York: Longman.

Boler, Megan , ed. 2008. *Digital Media and Democracy: Tactics in Hard Times* . Cambridge, MA: MIT Press.

Callaham, John . 2012. "Microsoft Issues Statement on Kinect NUads." 17 May 2012. Accessed 25 January 2013. <http://www.neowin.net/news/microsoft-issues-statement-on-kinect-nuads>.

Cheredar, Tom . 2012. "Microsoft Kinect's NUads Is What the TV Industry Needs to Survive the Future." *Venturebeat* , 16 May. Accessed 20 November 2012. <http://venturebeat.com/2012/05/16/nuads-kinect-microsoft/>.

Chester, Jeffrey . 2006. "Google, YouTube and You." *The Nation* , 16 October. Accessed 12 October 2012. <http://www.thenation.com/article/google-youtube-and-you>.

Clarke, R. 2006. "Introduction to Dataveillance and Information Privacy, and Definition of Terms." Accessed 12 October 2012. <http://www.anu.edu.au/people/Roger.Clarke/DV/Intro.html>.

Comcast Annual Review. 2011. Accessed 14 November 2012. <http://www.comcast.com/2011annualreview/?SCRedirect=true>.

Cover, Rob . 2004. "New Media Theory: Electronic Games, Democracy and Reconfiguring the Author-Audience Relationship." *Social Semiotics* 14: 173–191.

Curran, James . 2010. "The Future of Journalism." *Journalism Studies* 11: 464–476.

Deloitte . 2011. "TV Perspectives in Words and Numbers." Accessed 27 October 2012. [http://www.deloitte.com/view/en\\_GB/uk/industries/tmt/5d44f5fe4e0f1310VgnVCM2000001b56f00aRCRD.htm](http://www.deloitte.com/view/en_GB/uk/industries/tmt/5d44f5fe4e0f1310VgnVCM2000001b56f00aRCRD.htm).

Deloitte . 2012. "Technology, Media & Telecommunications Predictions." Accessed 28 January 2013. [https://www.deloitte.com/assets/Dcom-Global/Local%20Content/Articles/TMT/TMT%20Predictions%202012/16264A\\_TMT\\_Predict\\_sg6.pdf](https://www.deloitte.com/assets/Dcom-Global/Local%20Content/Articles/TMT/TMT%20Predictions%202012/16264A_TMT_Predict_sg6.pdf).

Downie, Leonard, Jr. , and Michael Schudson . 2009. "The Reconstruction of American Journalism." *Columbia Journalism Review* , 19 October. Accessed 4 February 2013. [http://www.cjr.org/reconstruction/the\\_reconstruction\\_of\\_american.php?page=all](http://www.cjr.org/reconstruction/the_reconstruction_of_american.php?page=all).

Foster, Robin . 2012. "News Plurality in a Digital World." Oxford: Reuters Institute for the Study of Journalism.

Franklin, Bob . 2012. "The Future of Journalism: Developments and Debates." *Journalism Studies* 13: 663–681.

Geneits, Anne . 2010. *The Global News Challenge: Assessing Changes in International Broadcast News Consumption in Africa and South Asia* . Oxford: Reuters Institute for the Study of Journalism.

Hirst, Martin , and John Harrison . 2007. *Communication and New Media: From Broadcast to Narrowcast* . Oxford: Oxford University Press.

IDATE Research . 2012. World Television Market: Markets & Data 2008–2016: Fact sheet. July. Accessed 25 January 2013. [http://www.idate.org/en/Research-store/World-Television-Market\\_668.html](http://www.idate.org/en/Research-store/World-Television-Market_668.html).

Jenkins, Henry . 2006. *Convergence Culture: Where Old and New Media Collide* . New York: New York University Press.

Kaye, Jeff , and Stephen Quinn . 2010. *Funding Journalism in the Digital Age: Business Models, Strategies, Issues and Trends* . Oxford: Peter Lang.

Kyncl, Robert . 2012. Keynote presentation given at MIPCOM, Cannes, 8 October. Accessed 13 February 2013. <http://blog.mipworld.com/2012/10/liveblog-google-youtubes-robert-kyncl-at-mipcom/>.

Levy, David A. L. , and Robert G. Picard , eds. 2011. *Is There a Better Structure for News Providers? The Potential in Charitable and Trust Ownership* . Oxford: Reuters Institute for the Study of Journalism.

Macnamara, Jim . 2010a. *The 21st Century Media Revolution: Emergent Communication Practices* . New York: Peter Lang.

Macnamara, Jim . 2010b. "Remodelling Media: The Urgent Search for New Media Business Models." *Media International Australia* 137: 20–35.

McChesney, Robert W. 2010. "Rejuvenating American Journalism: Some Tentative Policy Proposals." *Perspectives on Global Development and Technology* 10: 224–237.

McChesney, Robert W. 2011. "Farewell to Journalism." *Journalism Studies* 13: 682–694.

McChesney, Robert , and John Nichols . 2010. *The Death and Life of American Journalism: The Media Revolution that Will Begin the World Again* . New York: Nation Books.

McNair, Brian . 2006. *Cultural Chaos: Journalism, News and Power in a Globalized World* . New York: Routledge.

Mills, Elinor . 2008. "Don't Like Targeted Ads? Opt Out, says Online Ad Group." *CNET News* , 24 February. Accessed 13 October 2012. [http://news.cnet.com/8301-10784\\_3-9877604-7.html](http://news.cnet.com/8301-10784_3-9877604-7.html).

Newman, Nic , ed. 2012. *Reuters Institute Digital News Report* . Oxford: Reuters Institute for the Study of Journalism. <https://reutersinstitute.politics.ox.ac.uk/publications/rsij-digital-report.html>.

News Corporation . 2011. Annual Report. Accessed October 2012. <http://www.newscorp.com/Report2011/2011AR.pdf>.

Nightingale, Virginia , and Tim Dwyer , eds. 2007. *New Media Worlds: Challenges for Convergence* . Melbourne: Oxford University Press.

Ofcom . 2011. *International Communications Market Report 2011* . Accessed 25 January 2013. <http://stakeholders.ofcom.org.uk/market-data-research/market-data/communications-market-reports/cmr11/international/>.

Ofcom . 2012. *International Communications Market Report 2012* . Accessed 25 January 2013. <http://stakeholders.ofcom.org.uk/market-data-research/market-data/communications-market-reports/cmr12/international/>.

Open Society Foundation . 2012. "Mapping Digital Media." Accessed 5 February 2013. <http://www.opensocietyfoundations.org/about/programs/media-program>.

O'Riordan, Cait . 2012. "Digital Olympics: Week One in Numbers." BBC Online, 3 August. [http://www.bbc.co.uk/blogs/blogbbccinternet/posts/olympic\\_statistics\\_traffic\\_week?filter=none](http://www.bbc.co.uk/blogs/blogbbccinternet/posts/olympic_statistics_traffic_week?filter=none)

Patterson, Thomas E. 1993. *Out of Order* . New York: Knopf.

Patterson, Thomas E. 2000. "Doing Well and Doing Good: How Soft News and Critical Journalism are Shrinking the News Audience and Weakening Democracy—and What News Outlets Can Do about It." Faculty Research Working Paper Series, RWP01-001. Joan Shorenstein Center on the Press, Politics and Public Policy, Harvard University. Accessed 5 February 2013. [http://shorensteincenter.org/wp-content/uploads/2012/03/soft\\_news\\_and\\_critical\\_journalism\\_2000.pdf](http://shorensteincenter.org/wp-content/uploads/2012/03/soft_news_and_critical_journalism_2000.pdf).

Patterson, Thomas E. 2007. *Young People and News* . Cambridge, MA: Joan Shorenstein Center on the Press, Politics and Public Policy, Harvard University. [http://shorensteincenter.org/wp-content/uploads/2012/03/young\\_people\\_and\\_news\\_2007.pdf](http://shorensteincenter.org/wp-content/uploads/2012/03/young_people_and_news_2007.pdf).

Pavlik, John . 2008. *Media in the Digital Age* . New York: Columbia University Press.

Pew Research Center . 2011. *The State of the News Media 2011* . Project for Excellence in Journalism. Accessed 20 October 2012. <http://pewresearch.org/pubs/1924/state-of-the-news-media-2011>.

Pew Research Center . 2012. *The Future of Mobile News 2012* . Project for Excellence in Journalism. Accessed 4 January 2013. [http://www.journalism.org/analysis\\_report/future\\_mobile\\_news](http://www.journalism.org/analysis_report/future_mobile_news)

Postgate, Matthew . 2012. Interview with Deborah Robinson, 2 October 2012.

QFinance . 2012. Sector Profiles: Media Industry: Major Industry Trends. Accessed 22 November 2012. <http://www.qfinance.com/sector-profiles/media>.

Ricchiardi, Sherry . 2011. "The Al Jazeera Effect." *American Journalism Review* , 21 April. Accessed 25 January 2013. <http://ajr.org/Article.asp?id=5077>.

Schmidt, Eric . 2011. MacTaggart Lecture, Edinburgh Television Festival, 26 August. <http://www.guardian.co.uk/media/interactive/2011/aug/26/eric-schmidt-mactaggart-lecture-full-text>.

Singapore Ministry of Communication and Information . 2012. Press Release: "Government Accepts Recommendations by PSB Review Panel." Accessed November 2012. [http://www.mci.gov.sg/content/mci\\_corp/web/mci/pressroom/categories/press\\_releases/2012/government\\_acceptsrecommendationsbypsbreviewpanel.html](http://www.mci.gov.sg/content/mci_corp/web/mci/pressroom/categories/press_releases/2012/government_acceptsrecommendationsbypsbreviewpanel.html).

Smith, Chris . 2012. "Ernesto Schmitt: Focusing on the Second Screen Experience." *Guardian* , 16 February.

Time Warner . 2011. Annual Report. [http://ir.timewarnercable.com/files/doc\\_financials/Annual%20Reports/TWC\\_2011\\_Annual\\_Report.pdf](http://ir.timewarnercable.com/files/doc_financials/Annual%20Reports/TWC_2011_Annual_Report.pdf).

The Real News Network. 2013. <http://therealnews.com/t2/about-us/mission>. Accessed 14 May 2013.

Thompson, Mark . 2013. Interview with Paul Egglestone, January 2013.

TiVo . 2012. Press release: "TiVo Launches 'Next Day' TV Viewing Data." 27 February 2012. Accessed 25 January 2013. <http://pr.tivo.com/press-releases/tivo-launches-next-day-tv-viewing-data-nasdaq-tivo-0856490>.

UPI . 2012. "NBC News Now Fully Owns MSNBC.com." July 16. Accessed 25 January 2013. [http://www.upi.com/Entertainment\\_News/TV/2012/07/16/NBC-News-now-fully-owns-msnbccom/UPI-73771342446751/](http://www.upi.com/Entertainment_News/TV/2012/07/16/NBC-News-now-fully-owns-msnbccom/UPI-73771342446751/).

Your.TV. <http://www.cloudbroadcasting.tv/>.

## Finding Viable Business Models for Intermediate and Developing World Broadcast, Print and Online Newspaper Sectors

Afuah, Allan . 2004. *Business Models: A Strategic Management Approach* . New York: Irwin/McGraw-Hill.

Ahlers, Douglas . 2006. "News Consumption and the New Electronic Media." *Press/Politics* 11: 29–52. doi: 10.1177/1081180X05284317.

Baden-Fuller, Charles , and Mary S. Morgan . 2010. "Business Models as Models." *Long Range Planning* 43: 156–171. doi:10.1016/j.lrp.2010.02.005.

BBC News . 2011a. "Newspapers: Why India's Newspaper Industry Is Booming." Accessed 11 January 2013. <http://www.bbc.co.uk/news/business-14362723>

BBC News. 2011b. "Africa's Mobile Phone Industry 'Booming'." Accessed 25 November 2012. <http://www.bbc.co.uk/news/world-africa-15659983>

Boyle, Brendan . 2011. "Death of Newspapers Premature." *Times Live* , 15 December. Accessed 12 December 2012. <http://www.timeslive.co.za/opinion/columnists/2011/12/15/death-of-newspapers-premature>

Central Bank of Kenya . 2013. "Diaspora Remittances." Accessed 20 January 2013. <http://www.centralbank.go.ke/index.php/diaspora-remittances>

Chaharbaghi, Kazem , Christian Fendt , and Robert Willis . 2003. "Meaning, Legitimacy and Impact of Business Models in Fast-Moving Environments." *Management Decision* 41: 372–382. doi:10.1108/00251740310468013.

Chandler, Alfred D., Jr. 1962. *Strategy and Structure: Chapters in the History of the Industrial Enterprise* . Cambridge: The MIT Press.

Chesbrough, Henry , and Rosenbloom, Richard . 2002. "The Role of the Business Model in Capturing Value from Innovation: Evidence from Xerox Corporation's Technology Spin-Off Companies." *Industrial and Corporate Change* 11: 529–555. doi:10.1093/icc/11.3.529.

Chittum, Ryan . 2012. "Paywalls: Maybe Not So Complicated After All." *Columbia Journalism Review* , 17 January. Accessed 30 November 2012. [http://www.cjr.org/the\\_audit/shirky\\_and\\_paywalls.php?page=all](http://www.cjr.org/the_audit/shirky_and_paywalls.php?page=all)

Collins, Richard . 2011. "Content Online and the End of Public Media? The UK, a Canary in the Coal Mine?" *Media, Culture & Society* 33: 1202–1219. doi:10.1177/0163443711422459.

Cranberg, Gilbert , Randall P. Bezanson , and John Soloski . 2001. *Taking Stock: Journalism and the Publicly Traded Newspaper Company* . Ames: Iowa State University Press.

Currah, Andrew . 2009. *What's Happening to Our News: An Investigation into the Likely Impact of the Digital Revolution on the Economics of News Publishing in the UK* . Oxford: Reuters Institute for the Study of Journalism.

de Bruijn, Mirjam , Francis Nyamnjoh , and Inge Brinkman . 2009. *Mobile Phones: The New Talking Drums of Everyday Africa* . Bamenda, CMR: Langaa.

Eko, Lyombe . 2007. "Africa: Life in the Margins of Globalization." In *The Media Globe: Trends in International Mass Media* , edited by Lee Artz and Yahya R. Kamalipour , 7–32. Lanham, MD: Rowman & Littlefield Publishers Inc.

Franklin, Bob . 2008. The Future of Newspapers. *Journalism Practice* 2: 306–317. doi: 10.1080/17512780802280984.

Gans, Herbert J. 2003. *Democracy and the News*. New York: Oxford University Press.

Gardam, Tim . 2009. "Foreword," in *What's Happening to Our News: An Investigation into the Likely Impact of the Digital Revolution on the Economics of News Publishing in the UK*, by Andrew Currah, 3–4. Oxford: Reuters Institute for the Study of Journalism.

Magro, Maira . 2010. "Why is Newspaper Circulation Growing in Brazil As It Falls in the U.S?" Knight Center for Journalism in Americas Blog, 28 May. Accessed 15 December 2012. <http://knightcenter.utexas.edu/blog/why-newspaper-circulation-growing-brazil-it-falls-us>

Mazotte, Natalia . 2012. "First Brazilian Newspaper Implements Paywall to Charge for Access to Digital Content." Knight Center for Journalism in Americas Blog, 21 June. Accessed 15 December 2012. <http://knightcenter.utexas.edu/blog/00-10539-first-brazilian-newspaper-implements-paywall-charge-access-digital-content>

Media Club South Africa . 2012. "The Media in South Africa." Accessed 11 December 2012. [http://www.mediaclubsouthafrica.com/index.php?option=com\\_content&view=article&id=110%3AThe+media+in+South+Africa&catid=36%3Amedia\\_bg&Itemid=54](http://www.mediaclubsouthafrica.com/index.php?option=com_content&view=article&id=110%3AThe+media+in+South+Africa&catid=36%3Amedia_bg&Itemid=54)

Miniwatts Marketing Group . 2012. "Internet Users, Population and Facebook statistics for Africa." Accessed 15 November 2012. <http://www.internetworldstats.com/stats1.html>

Moreira, Sonia , and Carla Helal . 2009. "Notes on Media, Journalism Education and News Organisations in Brazil." *Journalism* 10: 91–107. doi:10.1177/1464884908098322.

Moro, Nikhil , and Debashis Aikat . 2010. "Chindia's Newspaper Boom: Identifying Sustainable Business Models." *Global Media and Communication* 6: 357–367. doi: 10.1177/1742766510384976.

Morris, Michael , Minet Schindehutte , and Jeffrey Allen . 2005. "The Entrepreneur's Business Model: Toward a Unified Perspective." *Journal of Business Research* 58: 726–735. doi:10.1016/j.jbusres.2003.11.001.

Nielsen, Christian , and Per N. Bukh . 2008. "What Constitutes a Business Model: The Perception of Financial Analysts." *Working Paper Series, Department of Business Studies, Aalborg University*. Accessed 21 January 2013. [http://www2.business.aau.dk/digitalAssets/52/52602\\_38.pdf](http://www2.business.aau.dk/digitalAssets/52/52602_38.pdf)

Owers, James , Rod Carveth , and Alison Alexander . 2004. "An Introduction to Media Economics, Theory and Practice." In *Media Economics: Theory and Practice*, 3rd Edition, edited by Alison Alexander , James Owers , Rod Carveth , C. Ann Hollifield , and Albert N. Greco , 3–48. London: Lawrence Erlbaum.

Phillips, Angela , and Tamara Witschge . 2012. "The Changing Business of News: Sustainability of News Journalism." In *Changing Journalism*, edited by Peter Lee-Wright , Angela Phillips , and Tamara Witschge , 3–20. London: Routledge.

Phillips, Dom . 2009. "Brazilian Tabloids Show There Is Still Life in Print." *Financial Times*, 30 August. Accessed 5 January 2013. <http://www.ft.com/cms/s/0/74117334-957b-11de-90e0-00144feabdc0.html#axzz2JIC9m82H>

Picard, Robert . 2002. *The Economics and Financing of Media Companies*. New York: Fordham University Press.

Picard, Robert . 2005. "Money, Media and the Public Interest." In *The Institutions of Democracy: The Press*, edited by Geneva Overholser and Kathleen Hall Jamie-Son , 337–350. Oxford: Oxford University Press.

Picard, Robert , and Aldo van Weezel . 2008. "Capital and Control: Consequences of Different Forms of Newspaper Ownership." *International Journal on Media Management* 10: 22–31. doi: 10.1080/14241270701820473.

Shafer, Scott M. , Jeff H. Smith , and Jane C. Linder . 2005. "The Power of Business Models." *Business Horizons* 48: 199–207. <http://dx.doi.org/10.1016/j.bushor.2004.10.014>

Stone, Martha , François Nel , and Erik Wilberg . 2010. *World News Future and Change Study 2010*. Paris, France: World Association of Newspapers and News Publishers (WAN-IFRA).

Wasserman, Herman . 2010. *Tabloid Journalism in South Africa*. Bloomington: Indiana University Press.

World Association of Newspapers and News Publishers (WAN-IFRA) . 2011. "Mobile Media Services at Sub-Saharan African Newspapers: A Guide to Implementing Mobile News and Mobile Business." Accessed 30 November 2012. <http://www.africanmediainitiative.org/upload/Mobile.pdf>



World Association of Newspapers and News Publishers (WAN-IFRA) . 2012. "World Press Trends: Newspaper Audience Rise, Digital Revenues Yet to Follow." Accessed 30 November 2012. <http://www.wan-ifra.org/press-releases/2012/09/03/world-press-trends-newspaper-audience-rise-digital-revenues-yet-to-follow>

Zott, Christoph , Raphael Amit , and Lorenzo Massa . 2011. "The Business Model: Recent Developments and Future Research." *Journal of Management* 37: 1019–1042. doi: 10.1177/0149206311406265.

## Quality Journalism in the UK, in Print and Online

Adamson, Andrew . 2012. "Towards a Newspaper for Every Street." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 79–82. Bury St Edmunds: Arima.

Anderson, Chris . 2007. *The Long Tail* . London: Random House.

Atkins, Chris , writer and director. 2007. *Starsuckers* . Metfilm. <http://www.starsuckersmovie.com>.

Barnett, Steven . 2006. "Reasons to Be Cheerful." *British Journalism Review* 17: 7–14.

Beckett, Charlie . 2012. "The Citizen Does Not Want to Become a Journalist." 24 September. <http://blogs.lse.ac.uk/polis/2012/09/24/how-do-we-save-journalism>.

Brook, Stephen . 2008. "'Media Facing Carnage,' Warns Emily Bell." *Guardian* , 15 October. <http://www.guardian.co.uk/media/2008/oct/15/downturn-pressandpublishing>.

Carter, Ian . 2012. "Rethinking What Local Means to the Audience." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 67–71. Bury St Edmunds: Arima.

Chalaby, Jean . 1998. *The Invention of Journalism* . Macmillan: Basingstoke.

Chisholm, Jim . 2012. "The Industry in Context—and How We Can Rediscover it." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 8–17. Bury St Edmunds: Arima.

Cole, Peter , and Tony Harcup . 2010. *Newspaper Journalism* . London: Sage.

Curran, James . 1978. "The Press as an Agency of Social Control." In *Newspaper History from the Seventeenth Century to the Present Day* , edited by David George Boyce , James Curran , and Pauline Wingate , 51–75. London: Constable.

Davies, Nick . 2008. *Flat Earth News* . London: Chatto & Windus.

Economist . 2009. "The Rebirth of News." 16 May.

Enders Analysis . 2011. "Competitive Pressures on the Press." Presentation to Leveson Inquiry. <http://www.levesoninquiry.org.uk/wp-content/uploads/2011/11/Presentation-by-Claire-Enders1.pdf>.

Fenton, Natalie , Monika Mytkova , Justin Schlosberg , and Des Freedman . 2010. *Meeting the News Needs of Local Communities* . London: Media Trust.

Fowler, Neil . 2012. "The Future Needs Radical Action." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 262–268. Bury St Edmunds: Arima.

Franklin, Bob . 1986. "Public Relations, the Local Press and the Coverage of Local Government." *Local Government Studies* 12: 25–33.

Franklin, Bob . 2009. "The Local and Regional Press; Organisational Change, Editorial Independence and Political Reporting." Report submitted to the Broadcasting Sub-Committee. National Assembly of Wales No. BSC(3)-03–09: Paper 2, Evidence gathering on the current state of the Welsh newspaper industry . Cardiff: National Assembly of Wales.

Greenpeace . 2012. "Tory Candidate Admits Bragging About Windfarm Role." <http://www.greenpeace.org.uk/newsdesk/energy/news/conservative-electionwind-plot-revealed>.

Greenslade, Roy . 2004. *Press Gang* . London: Pan Macmillan.

Greenslade, Roy . 2008. "The Digital Challenge." *Guardian* , 7 January. <http://www.guardian.co.uk/media/2008/jan/07/pressandpublishing.digitalmedia>.

Greenslade, Roy . 2012a. "New Crowdfunding Models Provoke Either Delight or Dismay." *Guardian* , 22 March. <http://www.guardian.co.uk/media/greenslade/2012/mar/22/digital-media-investigative-journalism>.

Greenslade, Roy . 2012b. "Linda Grant: Metro is 'Facts Not Spin, Sound-Bitey Espresso-Shot'." *Guardian* , 3 June. <http://www.guardian.co.uk/media/2012/jun/03/metro-linda-grant-facts-spin>.

Guardian Media Group . 2010. "The Scott Trust Is a Unique Form of Media Ownership in the UK." Accessed 25 February 2013. <http://www.gmgplc.co.uk/the-scott-trust>.

Gulyas, Agnes . 2012. "Changing Business Models and Adaptation Strategies of Local Newspapers." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 27–33. Bury St Edmunds: Arima.

Hall, Ben . 2012. "Independent's Monthly Unique Users Pass 14.5m." *Media Week* , 26 April. <http://www.mediaweek.co.uk/news/1128994/Independents-monthly-unique-users-pass-145m/>

Hall, Jim . 2008. "Online Editions: Newspapers and the 'New' News." In *Pulling Newspapers Apart* , edited by Bob Franklin , 204–211. London: Routledge.

Hobbs, Andrew . 2011. "Lessons from History: Why Readers Preferred the Local Paper in the Second Half of the Nineteenth Century." Paper presented at the Future of Journalism conference, Cardiff University, 8–9 September.

House of Commons Culture, Media and Sport Committee . 2010. *Future for Local and Regional Media* : Vol. 1, report, together with formal minutes. No. HC 43-I. London: Stationery Office.

Hunt, Jeremy . 2010. "Measures to Boost Local Media." Accessed 25 January 2013. [http://www.culture.gov.uk/news/news\\_stories/7135.aspx](http://www.culture.gov.uk/news/news_stories/7135.aspx).

Ingram, Matthew . 2011. "If a Paywall is Your Only Strategy, You Are Doomed." 31 October 2011. <http://gigaom.com/2011/10/31/if-a-paywall-is-your-only-strategy-then-you-are-doomed/>.

Jones, Richard . 2012. "Interviewing the PM with Toddler in Tow: An Experiment in Hyperlocal Journalism." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves . Bury St Edmunds: Arima.

Koss, Stephen . 1981. *The Rise and Fall of the Political Press in Britain*, Vol.1, *The Nineteenth Century* . London: Hamish Hamilton.

Leigh, David . 2012. "A £2 Broadband Levy Could Save Our Newspapers." *Guardian* , 23 September. <http://www.guardian.co.uk/media/2012/sep/23/broadband-levy-save-newspapers>.

Leveson, Brian . 2012a. *An Inquiry into the Culture, Practices and Ethics of the Press: Report* . London: Stationery Office.

Leveson, Brian . 2012b. *An Inquiry into the Culture, Practices and Ethics of the Press*: Transcript of hearing, 17 May, 2pm, Sir Harold Evans. Accessed 5 March 2013. <http://fullfact.org/leveson/hearings/120517-pm>.

Local World . 2012. "Local World to Re-invigorate UK Regional Media Sector." 21 November 2012. <http://local-world.co.uk/news%20releases/newsrelease.html?page=newsrelease1.html>.

MacArthur, Brian . 1988. *Eddy Shah and the Newspaper Revolution* . Newton Abbot: David & Charles.

Meehan, John . 2012. "Innovative Ways to Sustain Community Journalism." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 103–108. Bury St Edmunds: Arima.

Murdoch, Rupert . 2008. "The Future of Newspapers: Moving Beyond Dead Trees." Boyer Lecture, ABC Radio, 16 November. <http://www.abc.net.au/m/boyerlectures/stories/2008/2397940.htm>.

Newspaper Society . 2012. "Regional Press Structure." Accessed 31 October 2012. <http://www.newspapersoc.org.uk/regional-press-structure>.

Oakley, Chris . 2012a. Speech to Society of Editors conference, 10 May. Accessed 31 October 2012. <http://www.holdthefrontpage.co.uk/2012/news/five-minutes-to-midnight-chris-oakleys-speech-in-full>.

Oakley, Chris . 2012b. "The Men Who Killed the Regional Newspaper Industry." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 51–66. Bury St Edmunds: Arima.

Ofcom . 2009. *Local and Regional Media in the UK: Discussion Document* . London: Ofcom.

Ofcom . 2010. "TV, Phones and Internet Take Up Almost Half Our Waking Hours." <http://consumers.ofcom.org.uk/2010/08/tv-phones-and-internet-take-up-almost-half-our-waking-hours/>

Oliver & Ohlbaum Advisory . 2009a. *An Analysis of the Content of Local and Regional Newspapers: A Report Prepared for Ofcom* . London: Ofcom.

Oliver & Ohlbaum Advisory . 2009b. *A Macro-Economic Review of the UK Local Media Sector: A Report Prepared for Ofcom* . London: Ofcom.

Orr, D. 2012. "Jimmy Savile Was an Emperor with No Clothes—and a Celebrity Cloak." *The Guardian* , 2 November. <http://www.guardian.co.uk/commentisfree/2012/nov/02/jimmy-savile-emperors-new-clothes>

Reeves, Ian . 2005. "Rupert Murdoch Tells All." *Press Gazette* , 1 December. <http://www.pressgazette.co.uk/node/32634>.

Rusbridger, Alan . 1999. "Dumbing Down." Cobden Lecture, Manchester Metropolitan University, 17 April.

Sabbagh, Dan . 2012. "The Truth Behind Murdoch's Economics." *Guardian* , 1 July. <http://www.guardian.co.uk/media/2012/jul/01/truth-behind-murdoch-economics>.

Schlosberg, Justin . 2012. Co-opting the Discourse of Crisis: Re-assessing Market Failure in the Local News Sector. In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 51–66. Bury St Edmunds: Arima.

Shirky, Clay . 2009. "Stop Press—And Then What?" *Guardian* , 13 April. <http://www.guardian.co.uk/commentisfree/cifamerica/2009/apr/13/internet-newspapers-clay-shirky>.

Sweney, Mark . 2012. "News Corp to Close iPad Newspaper The Daily." *Guardian* , 3 December 2012. <http://www.guardian.co.uk/media/2012/dec/03/news-corp-close-ipad-the-daily>.

Temple, Mick . 2006. "Dumbing Down is Good for You." *British Politics* 1: 257–273.

Tindle, Ray. Sir . 2012. Preface to *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 1–2. Bury St Edmunds: Arima.

Wiener, Joel H. 2011. *The Americanization of the British Press, 1830s–1914: Speed in the Age of Transatlantic Journalism* . Basingstoke: Palgrave Macmillan.

Williams, Michael . 2011. "I've Seen the Future and It's Crap." *British Journalism Review* 22: 37–45

Women in Journalism . 2012. *Seen But Not Heard: How Women Make Front Page News* . [http://womeninjournalism.co.uk/wp-content/uploads/2012/10/Seen\\_but\\_not\\_heard.pdf](http://womeninjournalism.co.uk/wp-content/uploads/2012/10/Seen_but_not_heard.pdf)

Wood, Ian . 2012. "Innovation on the Streets of Manchester." In *What Do We Mean By Local?* , edited by John Mair , Neil Fowler , and Ian Reeves , 8–17. Bury St Edmunds: Arima.

## One Newsroom, Many Possibilities

Anderson, Chanders , Emily Bell , and Clay Shirky . 2012. "Post-Industrial Journalism: Adapting to the Present." *Tow Center for Digital Journalism* . <http://towcenter.org/research/post-industrial-journalism>.

Edmonds, Rick , Emily Guskin , Tom Rosenstiel , and Amy Mitchell . 2012. "Newspapers: Building Digital Revenues Proves Painfully Slow." In *The State of the News Media 2012* . Pew Research Center's Project for Excellence in Journalism. Accessed 28 January 2013. <http://stateofthemedia.org/2012/newspapers-building-digital-revenues-proves-painfully-slow>.

Kawamoto, Kevin , ed. 2004. *Digital Journalism: Emerging Media & the Changing Horizon of Journalism* . Lanham, MD: Rowman & Littlefield.

Lulofs, Neal . 2012. "The Top U.S. Newspapers for September 2012." Alliance for Audited Media. Accessed 7 February 2013. <http://accessabc.wordpress.com/2012/05/01/the-top-u-s-newspapers-for-march-2012>.

Perez-Pena, Richard . 2009. "Detroit's Daily Papers Are Now Not So Daily." *New York Times* , 30 March.

Peter, Jeremy . 2011. "At 154, a Digital Milestone." *New York Times* , 20 November.  
Pew Research Center's Project for Excellence in Journalism . 2012. "Changing News Landscape, Even Television is Vulnerable: Trends in News Consumption: 1991–2012." Accessed 7 February 2013. <http://www.people-press.org/files/legacy-pdf/2012%20News%20Consumption%20Report.pdf>  
Slattery, Brennon . 2008. "Christian Science Monitor Goes Online-Only." *Washington Post* , 31 October.

## American Broadcast News and the Future

Academy of Television Arts and Sciences . 2012. "TV History." Accessed 27 January 2013. <http://www.emmytvlegends.org/resources/tv-history>.  
Arnett, Peter . 1994. *Live from the Battlefield: From Vietnam to Baghdad, 35 Years in the World's War Zones* . New York: Simon & Schuster.  
BBC Monitoring . 2012. "United States Media." Accessed 1 December 2012. <http://www.bbc.co.uk/news/world-us-canada-16757497>.  
Beaujon, Andrew . 2012. "Survey: NPR's Listeners Best-Informed, Fox Viewers Worst-Informed." Poynter Institute, 23 May. <http://www.poynter.org/latest-news/mediawire/174826/survey-nprs-listeners-best-informed-fox-news-viewers-worst-informed/>.  
Bercovici, Jeff . 2012a. "SiriusXM's Mel Karmazin: I'm One of the Most Underpaid Executives in the History of Executive Payment." *Forbes Magazine* , 2 April.  
Bercovici, Jeff . 2012b. "Mel Karmazin Stepping Down As SiriusXM CEO." *Forbes Magazine* , September 23.  
Bibel, Sara . 2012. "Cable News Ratings for Saturday–Sunday, June 23–24 2012." *TV By The Numbers* , 26 June. <http://tvbythenumbers.zap2it.com/2012/06/26/cable-news-ratings-for-saturday-sunday-june-23-24-2012/139303/>.  
Cohen, Jeff . 2006. *Cable News Confidential: My Misadventures in Corporate Media* . Sausalito: Polipoint.  
Eggerton, John . 2005. "Survey Says: Noncom News Most Trusted." *Broadcasting & Cable Magazine* , 10 November.  
Farhi, Paul . 2009. "Good News for NPR: Its Most Listeners Ever." *Washington Post* , 24 March.  
Federal Communications Commission . 2011. *Review of the Broadcast Ownership Rules* , 9 May. <http://www.fcc.gov/guides/review-broadcast-ownership-rules>.  
Fenton, Tom . 2005. *Bad News: The Decline of Reporting, the Business of News and the Danger to Us All* . New York: Harper Collins.  
Foerstel, Herbert N. 1998. *From Watergate to Monicagate: Ten Controversies in Modern Journalism and Media* . Westport, CT: Greenwood.  
Greenwald, Glenn . 2012. "MSNBC Hosts Mimics Fox News' Bullying Jingoism." *Guardian: Comment is Free* blog, 24 August. <http://www.guardian.co.uk/commentisfree/2012/aug/24/msnbc-host-mimics-fox-news>.  
Grosseclose, Tim . 2012. *Left Turn: How Liberal Media Bias Distorts the American Mind* . New York: St Martin's Press.  
Guskin, Emily , and Tom Rosenstiel . 2012. "Network News: The Pace of Change Accelerates." In *The State of the News Media 2012* , Pew Research Center's Project for Excellence in Journalism. Accessed 28 January 2013. <http://stateofthemediamedia.org/2012/network-news-the-pace-of-change-accelerates/>.  
Kurtz, Howard . 2007. *Reality Show: Inside the Last Great Television News War* . New York: Free Press.  
McAvoy, Kim . 2012. "Fox is TV's New Station Group Leader." *TVNewscheck.com* , 15 April. <http://www.tvnewscheck.com/article/58737/fox-is-tvs-new-station-group-leader>.  
Nielsen . 2012. "Cross-Platform Report Q3 2011." <http://www.nielsen.com/us/en/insights/reports-downloads/2012/cross-platform-report>

q3–2011.html

NPR. 2013a. "About NPR: Our Mission, Vision, and Goals." Accessed 28 January 2013. <http://www.npr.org/about/aboutnpr/mission.html>.

NPR. 2013b. "Programs: Morning Edition." Accessed 29 January 2013. <http://www.npr.org/programs/morning-edition/>.

NPR. 2013c. "Programs: All Things Considered." Accessed 29 January 2013. <http://www.npr.org/programs/all-things-considered/>.

NPR. 2013d. "About NPR: Audience." Accessed 28 January 2013. <http://www.npr.org/about/aboutnpr/audience.html>.

Papper, Bob . 2008. "The Real Story of TV News Staffing and Other Numbers for TV and Radio in 2008: RTNDA/Hofstra University Survey 2008." Accessed 29 January 2013. [www.rtdna.org/uploads/files/08survey.pdf](http://www.rtdna.org/uploads/files/08survey.pdf).

Paterson, Chris . 2012. "News, Local and Regional." In *Encyclopedia of TV* . Museum of Broadcast Communications. Accessed 28 January 2013. <http://www.museum.tv/eotvsection.php?entrycode=newslocala>.

Paterson, Thomas E. 2007. *Young People and News* . Cambridge, MA: Joan Shorenstein Center on the Press, Politics and Public Policy.

Patten, Dominic . 2012. "Fox News Tops 2012 Cable News Network Ratings; MSNBC Up Big." *Deadline.com* , 13 December. <http://www.deadline.com/2012/12/fox-news-2012-cable-news-networks-tv-ratings-msnbc-cnn/>.

PBS. 2012. "PBS Editorial Standards and Policies." Accessed 29 January 2013. [http://www-tc.pbs.org/about/media/about/cms\\_page\\_media/35/PBS%20Editorial%20Standards%20and%20Policies.pdf](http://www-tc.pbs.org/about/media/about/cms_page_media/35/PBS%20Editorial%20Standards%20and%20Policies.pdf)

Pew Research Center's Project for Excellence in Journalism . 2007. "Cable TV: Introduction, Public Attitudes." In *The State of the News Media 2007* . <http://stateofthemedias.org/2007/cable-tv-intro/public-attitude/>.

Pew Research Center's Project for Excellence in Journalism . 2011. *The State of the News Media 2011* . <http://stateofthemedias.org/overview-2011/>.

Pew Research Center's Project for Excellence in Journalism . 2012. *The State of the News Media 2012* . <http://stateofthemedias.org/>.

Prato, Lou . 1993. "Don't Bash Consultants For Tabloid TV News." *American Journalism Review* , November.

Radio Advertising Bureau . 2012. "Why Radio Fact Sheet: Radio Format Analysis." Accessed 28 January 2013. <http://www.rab.com/public/marketingGuide/DataSheet.cfm?id=6>.

Rather, Dan . 2012. *Rather Outspoken: My Life in the News* . New York: Grand Central.

Santhanam, Laura Houston , Amy Mitchell , and Tom Rosenstiel . 2012. "Audio: How Far Will Digital Go?" In *The State of the News Media 2012* . Accessed 28 January 2013. <http://stateofthemedias.org/2012/audio-how-far-will-digital-go/>.

SiriusXM. 2013. "What is SiriusXM?" Accessed 29 January 2013. <http://www.siriusxm.com/whatissiriusxm>.

Sophos, Marc . 1990. "The Public Interest, Convenience or Necessity: A Dead Standard in the Era of Broadcast Deregulation?" *Pace Law Review* 10: 691–695.

Steel, Emily . 2012. "Former NBC Chief to Head CNN." *Financial Times* , 29 November. <http://www.ft.com/cms/s/0/ebb153fa-3a46-11e2-baac-00144feabdc0.html#axzz2TSgiwvpv9>.

Stelter, Brian . 2010. "Job Cuts at ABC Leave Workers Stunned and Downcast." *New York Times* , 30 April.

Stelter, Brian . 2012a. "Fox News is Set to Renew O'Reilly and Hannity Through 2016 Elections." *New York Times* , 19 April.

Stelter, Brian . 2012b. "You Can Change the Channel, Local News is the Same." *New York Times* , 28 May.

Stewart, Christopher S. , and Arian Campo-Flores . 2012. "Univision, ABC to Start News Channel—in English." *Wall Street Journal* , 7 May.

Stout, David . 1995. "The Media Business: The Radio Market; Merger Not Expected to End a Sharp New York Rivalry." *New York Times* , 2 August.

Weprin, Alex . 2012. "CBS News Leads the Way in 2012 News and Doc Emmy Nominations." *MediaBistro* , 12 July. <http://www.mediabistro.com/tvnewser/cbs-news-leads-the-way-in->

2012-news-and-doc-emmy-nominations\_b137347.

WETA. 2013. "PBS NewsHour: Backgrounder." Accessed 28 January 2013.

<http://www.weta.org/about/press/kits/627/additional/39425>.

Whittemore, Hank . 1990. *CNN, The Inside Story: How a Band of Mavericks Changed the Face of Television News* . New York: Little Brown.

Woodward, Bob . 2005. "PBS: Frontline: Why America Hates the Press: Interview with Bob Woodward." Accessed 28 January 2013.

<http://www.pbs.org/wgbh/pages/frontline/shows/press/interviews/woody2.html>.

## How the Audience Saved UK Broadcast Journalism

Altmppen, Klaus-Dieter . 2008. "The Structure of News Production: The Organizational Approach to Journalism Research." In *Global Journalism Research: Theories, Methods, Findings, Future* , edited by Martin Löffelholz and David H. Weaver , 52–64. Malden, MA: Blackwell.

Anderson, Peter J. 2007. "Challenges for Journalism." In *The Future of Journalism in the Advanced Democracies* , edited by Peter J. Anderson and Geoff Ward , 51–69. London: Ashgate.

Barnett, Steven . 2011. *The Rise and Fall of Television Journalism: Just Wires and Lights in a Box?* London: A&C Black.

Barnett, Steven , Gordon Neil Ramsay , and Ivor Gaber . 2012. *From Callaghan to Credit Crunch: Changing Trends in British Television News 1975–2009* . London: University of Westminster. [http://www.westminster.ac.uk/\\_data/assets/pdf\\_file/0009/124785/From-Callaghan-To-Credit-Crunch-Final-Report.pdf](http://www.westminster.ac.uk/_data/assets/pdf_file/0009/124785/From-Callaghan-To-Credit-Crunch-Final-Report.pdf).

BBC. 2011. *Media Show* , BBC Radio 4, 24 August.

<http://www.bbc.co.uk/programmes/b013fj1m>.

BBC Trust . 2008. "Impartiality Report: BBC Network News and Current Affairs Coverage of the Four UK Nations, including an independent assessment by Professor Anthony King and research from Cardiff University and BMRB." [http://downloads.bbc.co.uk/northernireland/archive/chronicle/pdf/2000s\\_archival/2\\_king\\_repo rt.txt](http://downloads.bbc.co.uk/northernireland/archive/chronicle/pdf/2000s_archival/2_king_repo rt.txt).

BBC Trust . 2011a. "BBC Training: Observations on the Current Operation and Effectiveness of the BBC's Arrangements for the Training and Retraining of BBC Staff."

[http://downloads.bbc.co.uk/bbctrust/assets/files/pdf/regulatory\\_framework/other\\_activities/staff\\_training\\_2011.pdf](http://downloads.bbc.co.uk/bbctrust/assets/files/pdf/regulatory_framework/other_activities/staff_training_2011.pdf).

BBC Trust . 2011b. "Finding of the Editorial Standards Committee of the BBC Trust:

*Panorama: Primark—On the Rack.*"

[http://downloads.bbc.co.uk/bbctrust/assets/files/pdf/appeals/esc\\_bulletins/2011/panorama.pdf](http://downloads.bbc.co.uk/bbctrust/assets/files/pdf/appeals/esc_bulletins/2011/panorama.pdf)

BBC Trust . 2011c. *Delivering Quality First: News and English Regions* .

[http://downloads.bbc.co.uk/aboutthebbc/reports/pdf/dqf\\_newsandenglishregions.pdf](http://downloads.bbc.co.uk/aboutthebbc/reports/pdf/dqf_newsandenglishregions.pdf).

BBC Trust . 2012a. *Service Review: BBC Parliament and BBC News Channel* .

[http://www.bbc.co.uk/bbctrust/our\\_work/services/television/service\\_reviews/news\\_parliament.html](http://www.bbc.co.uk/bbctrust/our_work/services/television/service_reviews/news_parliament.html).

BBC Trust. 2012b. *Service Review: BBC Local Radio* .

[http://www.bbc.co.uk/bbctrust/our\\_work/services/radio/service\\_reviews/local\\_radio.html](http://www.bbc.co.uk/bbctrust/our_work/services/radio/service_reviews/local_radio.html)

BBC Trust . 2012c. *BBC Annual Report and Accounts 2011/12* .

[http://downloads.bbc.co.uk/annualreport/pdf/bbc\\_trust\\_2011\\_12.pdf](http://downloads.bbc.co.uk/annualreport/pdf/bbc_trust_2011_12.pdf)

*Broadcast* . 2012. "Broadcast Awards 2012: Best Documentary Programme." 3 February.

<http://www.broadcastnow.co.uk/about-us/awards/best-documentary-programme/5037370.article>.

Brown, Maggie . 2012a. "Tom Giles: 'There Is Nothing Off-Limits.'" *Guardian* , 4 March.

<http://www.guardian.co.uk/media/2012/mar/04/tom-giles-panorama-editor>.

Brown, Maggie . 2012b. "ITV to Get Licence Renewal." *Guardian* , 17 September. <http://www.guardian.co.uk/media/2012/sep/18/itv-to-get-licence-renewal>

Cameron, David . 2008. "Bloated BBC Out of Touch with the Viewers." *The Sun* , 3 November. <http://www.thesun.co.uk/sol/homepage/news/1884401/Bloated-BBC-out-of-tough-with-the-viewers-says-Tory-chief-David-Cameron.html>.

Casey, Joseph . 2011. "Undercover Reporter 'Haunted' by Abuse of Patients." *Panorama* website, BBC, 31 May. [http://news.bbc.co.uk/panorama/hi/front\\_page/newsid\\_9501000/9501531.stm](http://news.bbc.co.uk/panorama/hi/front_page/newsid_9501000/9501531.stm).

Cushion, Stephen , and Justin Lewis . 2009. "Towards a 'Foxification' of 24-hour News Channels in Britain? An Analysis of Market-driven and Publicly Funded News Coverage." *Journalism* 10: 131–153. doi:10.1177/1464884908100598.

Davies, Nick . 2009. *Flat Earth News: An Award-winning Reporter Exposes Falsehood, Distortion and Propaganda in the Global Media* . London: Vintage.

Day, Robin . 1961. *Television: A Personal Report* . London: Hutchinson.

Foerstel, Herbert N. 2001. *From Watergate to Monicagate: Ten Controversies in Modern Journalism and Media* . Westport: Greenwood Press.

Foster, Patrick . 2011. "Libya Coverage: Sky's Alex Crawford Scoops Her Rivals." *Guardian* , 22 August. <http://www.guardian.co.uk/world/2011/aug/22/libya-sky-alex-crawford>

*Guardian* . 2011. "Sky and BBC News Attract Record Audiences During UK Riots." 10 August. <http://www.guardian.co.uk/media/2011/aug/10/sky-bbc-record-audience>

Hewlett, Steve . 2011. "Local TV Is Happening, but It Bears No Relation to Jeremy Hunt's Big Vision." *Guardian* , 21 August. <http://www.guardian.co.uk/politics/2011/aug/21/local-tv-jeremy-hunt-big-vision>.

Hill, Annette . 2007. *Restyling Factual TV: Audiences and News, Documentary and Reality Genres* . London: Taylor & Francis.

House of Lords (HoL). 2008. Select Committee on Communications. *The Ownership of the News* . First Report of Session 2007–08. <http://www.publications.parliament.uk/pa/ld200708/ldselect/ldcomuni/122/12202.ht>.

House of Lords (HoL). 2011. Select Committee on Communications. *Inquiry on the Future of Investigative Journalism* , unrevised transcript of evidence, session 3, 18 October. <http://www.parliament.uk/documents/lords-committees/communications/Investigativejournalism/IJev.pdf>.

Kanter, Jake . 2011. "Panorama Patient Abuse Probe Draws 3m." *Broadcast* , 1 June. <http://www.broadcastnow.co.uk/ratings/panorama-patient-abuse-probe-draws-3m/5028285.article>.

Lay, Samantha , and Deirdre O'Neill . 2009. "Informing the Regions or News by Numbers: Regional Television News, Audiences and Producers." Paper delivered at Future of Journalism conference, 9 September, Cardiff University. <http://www.caerdydd.ac.uk/jomec/resources/foj2009/foj2009Lay-ONeill.pdf>.

Luscombe, Anya . 2009. "The Future of Radio News: BBC Radio Journalists on the Brave New World in Which They Work." *Radio Journal:International Studies in Broadcast & Audio Media* 7:111–122.

Marsh, Kevin . 2009. "Death of the Story." In *The Future of Journalism: Papers from a conference organised by the BBC College of Journalism* , edited by Charles Miller , 70–88. London: Cojo Publications, BBC College of Journalism. [www.bbc.co.uk/blogs/theeditors/future\\_of\\_journalism.pdf](http://www.bbc.co.uk/blogs/theeditors/future_of_journalism.pdf).

McAdams, Mindy . 2008. "'Curation' and Journalists as Curators." *Teaching Online Journalism* . Accessed 28 January 2013. <http://mindymcadams.com/tojou/2008/curation-and-journalists-as-curators/>.

McQueen, David . 2008. "BBC's Panorama, War Coverage and the 'Westminster Consensus.'" *Westminster Papers in Culture and Communication* 5: 47–68.

Neil, Ron . 2004. "Report of the Neil Review Team." *BBC* . [http://downloads.bbc.co.uk/aboutthebbc/insidethebbc/howwework/reports/pdf/neil\\_report.pdf](http://downloads.bbc.co.uk/aboutthebbc/insidethebbc/howwework/reports/pdf/neil_report.pdf).

Newman, Nic , ed. 2012. *Reuters Institute Digital News Report 2012: Tracking the Future of News* . Oxford: Reuters Institute for the Study of Journalism. [http://reutersinstitute.politics.ox.ac.uk/fileadmin/documents/Publications/Other\\_publications/Reuters\\_Institute\\_Digital\\_Report.pdf](http://reutersinstitute.politics.ox.ac.uk/fileadmin/documents/Publications/Other_publications/Reuters_Institute_Digital_Report.pdf)

Ofcom . 2011a. UK Communications Market Report data.  
[http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr11/UK\\_all.csv](http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr11/UK_all.csv).  
 Ofcom 2011b. UK Communications Market Report 2011: Scottish TV and Audio-Visual Content data.  
[http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr11/Scotland\\_TV\\_and\\_AV.csv](http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr11/Scotland_TV_and_AV.csv).  
 Ofcom . 2012a. *UK Communications Market Report* .  
[http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr12/CMR\\_UK\\_2012.pdf](http://stakeholders.ofcom.org.uk/binaries/research/cmr/cmr12/CMR_UK_2012.pdf).  
 Ofcom 2012b. Part C. PSB viewing: reporting BARB data on PSB viewing.  
<http://stakeholders.ofcom.org.uk/binaries/broadcast/reviews-investigations/psb-review/psb2012/section-c.pdf>  
 Örnebring, Henrik and Anna Maria Jönsson . 2004. "Tabloid Journalism and the Public Sphere: a Historical Perspective on Tabloid Journalism." *Journalism Studies* 5:283–295.  
 Oullette, Laurie . 2010. "Reality TV Gives Back: On the Civic Functions of Reality Entertainment." *Journal of Popular Film and Television* 38:66-71.  
 Panorama . 2011. "Undercover Care: The Abuse Exposed." 31 May.  
 Postgate, Matthew . 2011. "Being the BBC in the Information Age: Towards a New Broadcasting System." Barlow memorial lecture, University College London, 25 March.  
[http://downloads.bbc.co.uk/rd/pubs/presentations/pdffiles/Barlow\\_memorial\\_lecture\\_25\\_03\\_2011.pdf](http://downloads.bbc.co.uk/rd/pubs/presentations/pdffiles/Barlow_memorial_lecture_25_03_2011.pdf).  
 Press Gazette . 2012. "ITN Launches Youtube Channel Hosting Amateur Journalism from Around the World." 26 November. <http://www.pressgazette.co.uk/content/itn-launches-youtube-channel-hosting-amateur-journalism-around-world>.  
 Purvis, Stewart . 2010. Highlights of speech by Stewart Purvis, Ofcom Partner, Content & Standards, 30 June. <http://media.ofcom.org.uk/2010/06/30/halt-in-decline-of-flagship-tv-news-programmes/>.  
 Radio Centre . 2011. "Action Stations! The Output and Impact of Commercial Radio." [http://www.radiocentre.org/files/2011\\_radiocentre\\_action\\_stations.pdf](http://www.radiocentre.org/files/2011_radiocentre_action_stations.pdf).  
 RAJAR Quarterly Listening Figures, quarter ending 30 September. 2012.  
[http://www.rajar.co.uk/listening/quarterly\\_listening.php](http://www.rajar.co.uk/listening/quarterly_listening.php).  
 Schlesinger, Philip . 1987. *Putting 'Reality' Together?: BBC News* . London: Methuen.  
 Scollon, Ron . 1998. *Mediated Discourse as Social Interaction: A Study of News Discourse* . Harlow: Longman.  
 Shott, Nicholas . 2010. "Commercially viable local television in the UK: A review by Nicholas Shott for the Secretary of State for Culture, Olympics, Media and Sport."  
[http://www.culture.gov.uk/images/publications/Local-TV-Report-Dec10\\_FullReport.pdf](http://www.culture.gov.uk/images/publications/Local-TV-Report-Dec10_FullReport.pdf).  
 Starkey, Guy and Andrew Crisell . 2009. *Radio Journalism* . London: Sage.  
 Van Zoonen , Liesbet. 2005. *Entertaining The Citizen: When Politics And Popular Culture Converge* . New York: Rowman & Littlefield.  
 Wardle, Claire , and Andrew Williams . 2010. "Beyond User-generated Content: A Production Study Examining the Ways in Which UGC Is Used at the BBC." *Media, Culture & Society* 32:781–799. doi:10.1177/0163443710373953.

## U.S. Citizen Journalism and Alternative Online News Sites

Barringer, Felicity . 1999. "Publications Are Trying New Techniques to Win Over Loyal Readers." *New York Times* , 4 January.  
 Bentley, Clyde . 2012. "MyMissourian to become a new section, From Readers." *MyMissourian.com* , 9 February. <http://mymissourian.com/>.  
 Bentley, Clyde . 2013. "Citizen Journalism: The American Migration." In *Citizen Journalism: Back to the Future?* , edited by Clyde Bentley . Knight Community News Network. Accessed 30 January 2013. [http://www.kcnn.org/research/citizen\\_journalism\\_migration/](http://www.kcnn.org/research/citizen_journalism_migration/).  
 Bentley, Clyde , Jeremy Littau , Brian Hamman , Hans K. Meyer , Beth Welsh , and Brendan Watson . 2005. "The Citizen Journalism Movement: MyMissourian as a Case Study." Paper presented at the Association for Education in Journalism and Mass Communication



conference, San Antonio, TX, 10–13 August.

Brown, Perry . 1992. "Preaching from the Print Shop." *Christian History* 11: 34–35.

Cloud, Barbara L. 1992. *The Business of Newspapers on the Western Frontier* . Reno: University of Nevada Press.

Cloud, Barbara L. , and Alan K. Simpson . 2008. *The Coming of the Frontier Press: How the West Was Really Won* . Evanston, IL: Northwestern University Press.

Fulton, M. L. (2004, June 31). [Telephone Conversation: Explanation of the North-west Voice project].

Gallup . 2012. Media Use and Evaluation. Accessed 27 October 2012.  
<http://www.gallup.com/poll/143267/distrust-media-edges-record-high.aspx>

Gillmor, Dan . 2004. *We the Media: Grassroots Journalism by the People, for the People* . Sebastopol, CA: O'Reilly Media.

Halavais, Alex . 2002. "The Rise of Do-it-yourself Journalism After September 11." In *One Year Later: September 11 and the Internet* , edited by Susannah Fox , Lee Rainie , and Mary Madden . Pew Internet & American Life Project.  
<http://www.pewinternet.org/Reports/2002/One-year-later-September-11-and-the-Internet/04-The-Rise-of-Do-it-yourself-Journalism-After-September-11/01-Key-Findings.aspx>

Howell, Deborah . 2007. "Online Venom or Vibrant Speech?" *Washington Post* , 6 May.

Hume, B. (Writer). (2004). How the Blogosphere Took on CBS' Docs [Transcript of television show]. In Fox News (Producer), *Special Report With Brit Hume* . New York City: Fox News.

Kahney, Leander 2000. "The Web the Way it Was." *Wired* , 23 February.  
<http://www.wired.com/culture/lifestyle/news/2000/02/34006?currentPage=1>

Kaminski, John P. 2002. "Religion and the Founding Fathers." *Annotation* (March): 1, 4, 19.  
<http://www.archives.gov/nhprc/annotation/2002/2002-mar.pdf>

King, Lila . 2012. "Vetting Citizen Journalism." *Nieman Reports* 66: 17–19.

Klein, Jonathan . 2004. Quoted in *Special Report With Brit Hume*: "How the Blogosphere Took on CBS' Docs." Fox News. Partial transcript. 17 September.  
<http://www.foxnews.com/story/0,2933,132494,00.html>.

Knautz, Rob . 2007. Introduction, *The Federalist Papers* . Accessed 24 May 2008.  
<http://www.foundingfathers.info/federalistpapers>

Lacy, Stephen , Margaret Duffy , Daniel Riffe , Esther Thorson , and Ken Fleming . 2010. "Citizen Journalism Sites Complement Newspapers." *Newspaper Research Journal* 31: 34–46.

Laird, Sam . 2012. "The Rise of the Mommy Blogger." *Mashable* , 8 May.  
<http://mashable.com/2012/05/08/mommy-blogger-infographic/>

Leth, Goran . 1993. "A Protestant Public Sphere: The Early European Newspaper Press." *Studies in Newspaper and Periodical History* 1: 67–90. doi: 10.1080/ 13688809309357887.

McLellen, Michele . 2011. "Emerging Economics of Community News." In *The State of the News Media 2011* . Pew Research Center's Project for Excellence in Journalism.  
<http://stateofthemediamedia.org/2011/mobile-survey/economics-of-community-news/>.

*The New York Times* . 1973. "Newsprint Shortage Likely to Continue for Months; Some Features Suspended." 2 September.

Oh, Yeon-Ho . 2004. "New Book: 'OhmyNews Story' OhmyNews founder Oh Yeon Ho Recounts Four Years of His New Media Venture in His News Book." OhMyNews, 12 August.  
[http://english.ohmynews.com/articleview/article\\_view.asp?article\\_class=8&no=181975&rel\\_no=1](http://english.ohmynews.com/articleview/article_view.asp?article_class=8&no=181975&rel_no=1).

Oh, Yeon-Ho . 2005. "OhmyNews: A Unique Product of Korea." Cited in Ronda Hauben, "OhmyNews and 21st Century Journalism." 9 September.  
[http://english.ohmynews.com/articleview/article\\_view.asp?at\\_code=279015](http://english.ohmynews.com/articleview/article_view.asp?at_code=279015).

Outing, Steve . 2005. "The 11 Layers of Citizen Journalism." Poynter Institute. 31 May, updated 2 March 2011. <http://www.poynter.org/uncategorized/69328/the-11-layers-of-citizen-journalism/>.

Paulson, Ken . 2012. "The Digital First Amendment: Free Speech in the Age of Social Media." Master class given at Missouri School of Journalism, 15 October.

Pierce, Roger . 2008. *Research Methods in Politics: A Practical Guide* . Los Angeles: Sage.

Rabaino, Lauren . 2012. "10 Ways *The New York Times* Tells Stories Through Reader Content." *MediaBistro* , 10 February. [http://www.mediabistro.com/10000words/10-ways-the-new-york-times-tells-stories-through-its-readers\\_b10700](http://www.mediabistro.com/10000words/10-ways-the-new-york-times-tells-stories-through-its-readers_b10700)

Reilly, Hugh J. 2010. *The Frontier Newspapers and the Coverage of the Plains Indian Wars* . Santa Barbara, CA: Praeger.

Rosen, Jay . 2004. "Journalism is Itself a Religion." Accessed 24 May 2008. [http://www.therevealer.org/archives/timeless\\_000149.php](http://www.therevealer.org/archives/timeless_000149.php)

Santana, Arthur D. 2011. "Online Readers' Comments Represent News Opinion Pipeline." *Newspaper Research Journal* 32: 66–81.

Stelter, Gilbert . 1973. "The City and Westward Expansion: A Western Case Study." *Western Historical Quarterly* 4 : 187–202.

Taft, William Howard . 1992. *Missouri Newspapers and the Missouri Press Association: 125 Years of Service* . Marceline, MO: Heritage House.

Tran, Mark . 2009. "OhmyNews Appeals to Readers for Cash." *Guardian* , 8 July. <http://www.guardian.co.uk/media/2009/jul/08/ohmynews-appeals-for-cash>.

U.S. Constitution . 1789. Amendment 1.

Vandenbroucke, Guillaume . 2008. "The U.S. Westward Expansion." *International Economic Review* 49: 81–110. doi: 10.1111/j.1468–2354.2008.00474.x.

Wanta, Wayne , and Yu-Wei Hu . 1994. "The Effects of Credibility, Reliance, and Exposure on Media Agenda-Setting: A Path Analysis Model." *Journalism & Mass Communication Quarterly* 71: 90–98.

Weldon, Michele . 2008. *Everyman News: The Changing American Front Page* . Columbia, MO: University of Missouri Press.

## UK Social Media, Citizen Journalism and Alternative News

Allan, Stuart . 2007. "Citizen Journalism and the Rise of 'Mass Self-Communication': Reporting the London Bombings." *Global Media Journal, Australian Edition* 1: 1–20.

Atton, Chris , and James F. Hamilton . 2008. *Alternative Journalism* . London: Sage.

Ball, James , and Paul Lewis . 2011. "Twitter and the Riots: How the News Spread." *The Guardian* , 7 December. <http://www.guardian.co.uk/uk/2011/dec/07/twitter-riots-how-news-spread>.

BBC. 2012. "Editorial Guidelines: Guidance: Social Networking, Microblogs and other Third Party Websites: BBC Use: Guidance in Full." Accessed 31 October 2012. <http://www.bbc.co.uk/editorialguidelines/page/guidance-blogs-bbc-full#linking-strategy>.

Beaumont, Claudine . 2009. "G20: Protesters Use Twitter, Facebook and Social Media Tools to Organise Demonstrations." *Telegraph.co.uk* , 1 April. <http://www.telegraph.co.uk/finance/g20-summit/5090003/G20-summit-Protesters-use-Twitter-Facebook-and-social-media-tools-to-organise-demonstrations.html>.

Bell, Emily . 2005. "London's Citizen Reporters Prove Their Worth with Their Coverage of Bombing." *Guardian* , 11 July. <http://www.guardian.co.uk/technology/2005/jul/11/media.mondaymediasection>.

Bock, Mary Angela . 2012. "Citizen Video Journalists and Authority in Narrative: Reviving the Role of the Witness." *Journalism* 13: 639–653. doi:10.1177/ 1464884911421703.

Bruno, Nicola . 2011. "Tweet First, Verify Later? How Real-Time Information Is Changing the Coverage of Worldwide Crisis Events." Reuters Institute Fellowship Paper. Oxford: Reuters Institute for the Study of Journalism. [http://reutersinstitute.politics.ox.ac.uk/fileadmin/documents/Publications/fellows\\_\\_papers/2010-2011/TWEET\\_FIRST\\_VERIFY\\_LATER.pdf](http://reutersinstitute.politics.ox.ac.uk/fileadmin/documents/Publications/fellows__papers/2010-2011/TWEET_FIRST_VERIFY_LATER.pdf)

Bruns, Axel . 2003. "Gatewatching, Not Gatekeeping: Collaborative Online News." *Media International Australia Incorporating Culture and Policy* 107: 31–44.

Bruns, Axel . 2005. *Gatewatching: Collaborative Online News Production* . Oxford: Peter Lang.

Christakis, Nicholas , and James Fowler . 2011. *Connected: The Amazing Power of Social Networks and How They Shape Our Lives* . London: HarperPress.

Chung, Deborah Soun . 2007. "Profits and Perils: Online News Producers' Perceptions of Interactivity and Uses of Interactive Features." *Convergence* 13: 43–61. doi:10.1177/1354856507072856.

Deuze, Mark , Axel Bruns , and Christoph Neuberger . 2007. "Preparing for an Age of Participatory News." *Journalism Practice* 1: 322–338. doi:10.1080/ 17512780701504864.

Domingo, David , and Ari Heinonen . 2008. "Weblogs and Journalism: A Typology to Explore the Blurring Boundaries." *Nordicom Review* 29: 3–15. <http://jclass.umd.edu/classes/jour698m/domingoblogs.pdf>

Douglas, Torin . 2006a. " 'Citizen Journalism' Moving Mainstream." BBC News Newswatch, 25 January. [http://news.bbc.co.uk/newswatch/ifs/hi/newsid\\_4640000/newsid\\_4647000/4647096.stm](http://news.bbc.co.uk/newswatch/ifs/hi/newsid_4640000/newsid_4647000/4647096.stm).

Douglas, Torin . 2006b. "How 7/7 'Democratised' the Media." BBC News Channel website, 4 July. <http://news.bbc.co.uk/1/hi/uk/5142702.stm>.

Dvorak, John C. 2006. "The Folly of Citizen Journalism." *PC Magazine* , 27 September. <http://www.pcmag.com/article2/0,2817,2018636,00.asp>.

Ellison, Sarah . 2011. "The Man Who Spilled the Secrets." *Vanity Fair* , February.

Foust, James C. 2011. *Online Journalism: Principles and Practices of News for the Web* . Scottsdale, AZ: Holcomb Hathaway.

Fuchs, Christian , Wolfgang Hofkirchner , Matthias Schafrank , Celina Raffl , Marisol Sandoval , and Robert Bichler . 2010. "Theoretical Foundations of the Web: Cognition, Communication, and Co-Operation. Towards an Understanding of Web 1.0, 2.0, 3.0." *Future Internet* 2: 41–59. doi:10.3390/fi2010041.

Gaber, Ivor . 2009. "Them and Us: Is There a Difference?" *British Journalism Review* 20: 41–46.

Gans, Herbert J. 2003. *Democracy and the News* . New York: Oxford University Press.

Gans, Herbert J. 2005. *Deciding What's News: A Study of CBS Evening News, NBC Nightly News, Newsweek, and Time* . Evanston, IL: Northwestern University Press.

Goode, Luke . 2009. "Social News, Citizen Journalism and Democracy." *New Media & Society* 11: 1287–1305. doi:10.1177/1461444809341393.

Goodier, Holly . 2012. "BBC Online Briefing Spring 2012: The Participation Choice." *BBC Internet Blog* . Accessed 29 January 2013. [http://www.bbc.co.uk/blogs/bbcinternet/2012/05/bbc\\_online\\_briefing\\_spring\\_201\\_1.html](http://www.bbc.co.uk/blogs/bbcinternet/2012/05/bbc_online_briefing_spring_201_1.html).

Greenslade, Roy . 2008. "Daily Mail Leads Middle England Against Ross, Brand and the BBC." *Guardian* , 29 October. <http://www.guardian.co.uk/media/greenslade/2008/oct/29/dailymail-jonathan-ross>.

*Guardian* . 2009. "The Blair Mystery." 1 December. <http://www.guardian.co.uk/politics/series/blair-mystery>.

*Guardian* . 2011. "An Experiment in Opening up the Guardian's News Coverage." 10 October. <http://www.guardian.co.uk/help/insideguardian/2011/oct/10/guardian-newslist>.

*Guardian* . 2012. "Reading the Riots: Investigating England's Summer of Disorder." Accessed 27 January 2013. <http://www.guardian.co.uk/uk/series/reading-the-riots>.

Harrison, Jackie . 2010. "User-Generated Content and Gatekeeping at the BBC Hub." *Journalism Studies* 11: 243–256. doi:10.1080/14616700903290593.

Heikkilä, Heikki , Risto Kunelius , and Laura Ahva . 2010. "From Credibility to Relevance." *Journalism Practice* 4: 274–284. doi:10.1080/17512781003640547.

Hermida, Alfred . 2009. "The Blogging BBC: Journalism Blogs at 'the World's Most Trusted News Organisation.'" *Journalism Practice* 3: 268–284. doi:10.1080/ 17512780902869082.

Hermida, Alfred . 2010. "Twittering the News: The Emergence of Ambient Journalism." *Journalism Practice* 4: 297–308. doi:10.1080/17512781003640703.

Jarvis, Jeff . 2007. "When the [News] Comes from the People—Live. A New Architecture of News." *Buzzmachine* , 17 April. <http://buzzmachine.com/tag/livenews/>.

Johnson, K. & Wiedenbeck, S. 2009. "Enhancing Perceived Credibility of Citizen Journalism Web Sites." *Journalism & Mass Communication Quarterly* 86: 332–348.

Lasica, J.D. 2003. "Blogs and Journalism Need Each Other." *JD's Blog: New Media Musings* , 12 March. Accessed 7 February 2013. <http://www.jdlasica.com/2003/09/08/blogs-and-journalism-need-each-other>.

Meraz, Sharon . 2009. "Is There an Elite Hold? Traditional Media to Social Media Agenda Setting Influence in Blog Networks." *Journal of Computer-Mediated Communication* 14: 682–707. doi:10.1111/j.1083–6101.2009.01458.x.

Mitchelstein, Eugenia , and Pablo J. Boczkowski . 2009. "Between Tradition and Change: A Review of Recent Research on Online News Production." *Journalism* 10: 562–586. doi:10.1177/1464884909106533.

Murthy, Dhiraj . 2011. "Twitter: Microphone for the Masses?" *Media, Culture & Society* 33: 779–789. DOI: 10.1177/01634437114047442011

Newman, Nic . 2011. "Mainstream Media and the Distribution of News in the Age of Social Discovery." Report. Oxford: Reuters Institute for the Study of Journalism. <http://bit.ly/rbERRJ>.

Örnebring, Henrik . 2008. "The Consumer as Producer of What? User-Generated Tabloid Content in *The Sun* (UK) and *Aftonbladet* (Sweden)." *Journalism Studies* 9: 771–785.

Plunkett, John . 2010. "Andrew Marr Says Bloggers Are 'Inadequate, Pimpled and Single.'" *Guardian* , 11 October. <http://www.guardian.co.uk/media/2010/oct/11/andrew-marr-bloggers>.

Poell, Thomas , and Erik Borra . 2012. "Twitter, YouTube, and Flickr as Platforms of Alternative Journalism: The Social Media Account of the 2010 Toronto G20 Protests." *Journalism* 13: 695–713. doi:10.1177/1464884911431533.

Rebillard, Franck , and Annelise Touboul . 2010. "Promises Unfulfilled? 'Journalism 2.0', User Participation and Editorial Policy on Newspaper Websites." *Media, Culture & Society* 32: 323–334. doi:10.1177/0163443709356142.

Reese, Stephen D. , Lou Rutigliano , Kideuk Hyun , and Jaekwan Jeong . 2007. "Mapping the Blogosphere: Professional and Citizen-based Media in the Global News Arena." *Journalism* 8: 235–261. doi:10.1177/1464884907076459.

Richards, Jonathan , and Paul Lewis . 2011. "How Twitter Was Used to Spread—and Knock down—Rumours During the Riots." *Guardian* , 7 December. <http://www.guardian.co.uk/uk/2011/dec/07/how-twitter-spread-rumours-riots>.

Robinson, Sue , and Cathy DeShano . 2011. " 'Anyone Can Know': Citizen Journalism and the Interpretive Community of the Mainstream Press." *Journalism* 12: 963–982. doi:10.1177/1464884911415973.

Rosen, Jay . 1993. "Beyond Objectivity." *Nieman Reports* 47: 48–53.

Rosen, Jay . 2006. "The People Formerly Known as the Audience." *PressThink* , 27 June. [http://archive.pressthink.org/2006/06/27/ppl\\_fmr.html](http://archive.pressthink.org/2006/06/27/ppl_fmr.html).

Rosen, Jay . 2008. "PressThink: A Most Useful Definition of Citizen Journalism." *PressThink* , 14 July. Accessed 29 January 2013. [http://archive.pressthink.org/2008/07/14/a\\_most\\_useful\\_d.html](http://archive.pressthink.org/2008/07/14/a_most_useful_d.html).

Rusbridger, Alan . 2010. "Does Journalism Exist?" Hugh Cudlipp Lecture, 25 January. Accessed 7 February 2013. <http://www.guardian.co.uk/media/2010/jan/25/cudlipp-lecture-alan-rusbridger>.

Sambrook, Richard . 2005. "Citizen Journalism and the BBC." *Nieman Reports* . <http://www.nieman.harvard.edu/reports/article/100542/Citizen-Journalism-and-the-BBC.aspx>.

Shirky, Clay . 2009. *Here Comes Everybody: How Change Happens When People Come Together* . New York: Penguin Press.

Singer, Jane B. 2005. "The Political J-blogger 'Normalizing' a New Media Form to Fit Old Norms and Practices." *Journalism* 6: 173–198. doi:10.1177/1464884905051009.

Singer, Jane B. , Alfred Hermida , David Domingo , Ari Heinonen , Steve Paulussen , Thorsten Quandt , Zvi Reich , and Marina Vujnovic . 2011. *Participatory Journalism: Guarding Open Gates at Online Newspapers* . Malden, MA: Wiley-Blackwell.

Slashdot.org . 2012. "Slashdot Moderation." <http://slashdot.org/moderation.shtml>.

Staines, Paul [Guido Fawkes]. 2009. "Why Did So Few Stand Up to the Spin Machine?" *Times* , 17 April.

Strömbäck, Jesper . 2005. "In Search of a Standard: Four Models of Democracy and Their Normative Implications for Journalism." *Journalism Studies* 6: 331–345. doi:10.1080/14616700500131950.

Surowiecki, James . 2005. *The Wisdom of Crowds: Why the Many Are Smarter Than the Few* . London: Abacus.

Thurman, Neil J. 2008. "Forums for Citizen Journalists? Adoption of User Generated Content Initiatives by Online News Media." *New Media & Society* 10: 139–157. doi:10.1177/1461444807085325.

Urban75 . 2005. "Buncefield: The Fuckwittedness of Fox News." <http://www.urban75.org/blog/625/>.

Usher, Nikki . 2012. "Service Journalism as Community Experience." *Journalism Practice* 6: 107–121. doi:10.1080/17512786.2011.628782.

Van Dijk , Jan A. G. M. 2006. *The Network Society* . London: Sage.

Vickery, Graham , and Sacha Wunsch-Vincent . 2007. *Participative Web and User-Created Content: Web 2.0 Wikis and Social Networking* . Paris: Organization for Economic Cooperation and Development (OECD).

Wall, Melissa . 2004. "Blogs as Black Market Journalism: A New Paradigm for News." *Interface* 4 (2). <http://bcis.pacificu.edu/journal/2004/02/wall.php>.

Wardle, Claire , and Andrew Williams . 2010. "Beyond User-Generated Content: A Production Study Examining the Ways in Which UGC Is Used at the BBC." *Media, Culture & Society* 32: 781–799. doi:10.1177/0163443710373953.

Wasik, Bill . 2012. "Crowd Control: How Today's Protests, Revolts and Riots Are Self-Organising." *Wired* , 27 January. <http://www.wired.co.uk/magazine/archive/2012/02/features/crowd-control?page=all>.

Weinberger, David . 2008. *Everything Is Miscellaneous: The Power of the New Digital Disorder* . New York: Henry Holt.

Willemsen, Lotte M. , Peter C. Neijens , Fred Bronner , and Jan A. de Ridder . 2011. " 'Highly Recommended!' The Content Characteristics and Perceived Usefulness of Online Consumer Reviews." *Journal of Computer-Mediated Communication* 17: 19–38. doi: 10.1111/j.1083–6101.2011.01551.x.

## The Future of Quality News Journalism and Media Accountability in South Africa and Kenya

*All Media Product Survey (AMPS)*. 2012. Johannesburg: South African Advertising Research Foundation. Accessed 19 October 2012. <http://www.saarf.co.za>.

Ansah, Paul . 1991. "Blueprint for Freedom." *Index on Censorship* 209: 3–8.

Atieno-Odhiambo, Elisha . 1987. "Democracy and the Ideology of Order in Kenya." In *The Political Economy of Kenya* , edited by Michael Schatzberg ,177–201. New York: Praeger.

Baker, Edwin C. 2007. *Media Concentration and Democracy: Why Ownership Matters* . Cambridge: Cambridge University Press.

Barton, Frank . 1979. *The Press in Africa: Persecution and Perseverance* . New York: African Publishing Company.

Strategic Public Relations and Research Limited . 2011. Baseline Survey on Citizens' Perception of the Media Report. Nairobi: Kenya Media Programme.

Berger, Guy . 1998. "Media and Democracy in Southern Africa." *Review of African Political Economy* 78: 599–610.

Berger, Guy . 2001. "De-Racialization, Democracy and Development: Transformation of the South African Media 1994–2000." In *Media, Democracy and Renewal in Southern Africa* , edited by Keyan Tomaselli and Hopeton Dunn , 151–180. Colorado Springs: International Academic Publishers.

Berger, Guy . 2005. "Current Challenges." In *Changing the Fourth Estate, Essays on South African Journalism* , edited by Adrian Hadland , 19–26. Cape Town: HSRC Press.

Berger, Guy . 2010. "Drop the Media Tribunal if You Want a Debate about the Press." *Thought Leader* , 16 August. <http://www.thoughtleader.co.za/guyberger/2010/08/16/drop-the-media-tribunal-if-you-want-debate-about-the-press>.

Bougalt, Louise . 1995. *Mass Media in Sub-Saharan Africa* . Bloomington: Indiana University Press.

Boyd-Barrett, Oliver , and Terhi Rantanen . 1998. "The Globalization of News." In *The Globalization of News* , edited by Oliver Boyd-Barrett and Terhi Rantanen , 1–18. London: Sage.

Cheeseman, Nic . 2008. "The Kenyan Elections of 2007: An Introduction." *Journal of Eastern African Studies* 2: 166–184.

Communications Commission of Kenya (CCK) . 2012. *Quarterly Sector Statistics Report: Third Quarter of the Financial Year 2011/12 (January–March 2012)* . [http://cck.go.ke/resc/downloads/SECTOR\\_STATISTICS\\_REPORT\\_Q3\\_11-12.pdf](http://cck.go.ke/resc/downloads/SECTOR_STATISTICS_REPORT_Q3_11-12.pdf).

Duncan, Jane . 2001. "Talk Left, Act Right? What Constitutes Transformation in Southern African Media?" In *Media, Democracy and Renewal in Southern Africa* , edited by Keyan Tomaselli and Hopeton Dunn , 25–40. Colorado Springs: International Academic Publishers.

Duncan, Jane . 2004. "Stability or New Freedom of Repression." *Rhodes Journalism Review* 24: 27–28.

Duncan, Jane . 2008. "SABC's Bi-Media Operation in Urgent Need of Review ." Freedom of Expression Institute. Accessed 17 October 2012. [http://www.fxj.org.za/archive/Linked/Public%20Broadcasting%20e-archive/PB\\_SABC%20bi-media.html](http://www.fxj.org.za/archive/Linked/Public%20Broadcasting%20e-archive/PB_SABC%20bi-media.html).

Duncan, Jane . 2010a. "The ANC's poverty of strategy on media accountability." Presentation delivered at the Colloquium on Media, Democracy and Transformation Since 1994, Rhodes University, Grahamstown, 16–17 October.

Duncan, Jane . 2010b. "Public Services Broadcasting Bill an Exercise in Maldevelopment." South African Civil Society Information Service, 11 January. Accessed 21 October 2012. <http://www.sacsis.org.za/site/article/406.1>.

Duncan, Jane . 2011. "South Africa: The Print Media Transformation Dilemma." AllAfrica, 3 March. Accessed 15 October 2012. <http://allafrica.com/stories/201103030841.html>.

Everatt, David . 2009. *The Origins of Non-Racialism: White Opposition to Apartheid in the 1950s* . Johannesburg: Wits University Press.

Everatt, David . 2010. "State & Meaning(s) of Non-Racialism: What is Non Racialism—Past & Current Debates." In *Non-Racialism: An Unbreakable or Very Fragile Thread of South Africa's Democracy?* 5–7. Ahmed Kathrada Foundation. Accessed 22 October 2012. [http://www.kathradafoundation.org/stories/akf\\_workshop\\_booklet.pdf](http://www.kathradafoundation.org/stories/akf_workshop_booklet.pdf).

Fourie, Pieter J. 2001. "The Role and Functions of the Media: Functionalism." In *Media Studies: Institutions , Theories and Issues* , edited by Pieter J. Fourie , 264–289. Cape Town: Juta.

Freedom of Expression Institute (FXI) . 2008. Submissions on Protection and Viability of Public Broadcasting Services. Accessed 19 October 2012. [http://www.fxj.org.za/archive/Linked/Public%20Broadcasting%20e-archive/PB\\_subm4.html](http://www.fxj.org.za/archive/Linked/Public%20Broadcasting%20e-archive/PB_subm4.html).

Hadland, Adrian . 2007. "The South African Print Media 1994–2004: An Application and Critique of Comparative Media Systems Theory." PhD diss., University of Cape Town.

Hadland, Adrian . 2012. "Africanizing Three Models of Media and Politics: The South African Experience." In *Comparing Media Systems Beyond the Western World* , edited by Daniel Hallin and Paolo Mancini , 96–118. Cambridge: Cambridge University Press.

Harber, Anton . 2006. "Defamation: The New Frontline of Media Freedom." *Business Day* , 4 July.

Harber, Anton . 2007. "ANC's New Views on the Media." *The Harbinger* , 17 June. Accessed 16 October 2012. <http://www.theharbinger.co.za/wordpress/2007/06/17/ancs-new-views-on-the-media>.

Harber, Anton . 2008. "2007 Overview ." *The Harbinger* , 5 January. Accessed 16 October 2012. <http://www.theharbinger.co.za/wordpress/2008/01/05/2007-overview>.

Haugerud, Angelique . 1995. *The Culture of Politics in Modern Kenya* . Cambridge: Cambridge University Press.

Herman, Edward S. , and Noam Chomsky . 2002. *Manufacturing Consent: The Political Economy of Mass Media* . New York: Pantheon.

Herman, Edward S. , and Robert McChesney . 1997. *The Global Media: The New Missionaries of Corporate Capitalism* . Washington, D.C.: Cassell.

Ibelema, Minabere , and Tanja Bosch . 2004. "Sub-Saharan Africa (East, West, and South)". In *Global Journalism, Topical Issues and Media Systems* , edited by Arnold de Beer and John Merrill , 299–341. Boston: Pearsons Educational.

Makinen, Maarit , and Mary Kuira . 2008. "Social Media and Postelection Crisis in Kenya." *International Journal of Press/Politics* 13: 328–335.

Media Development and Diversity Agency (MDDA) Act . 2002.  
<http://www.mdda.org.za/gifs/MDDA%20Act.pdf>.

Mtwana, Nonceba , and William Bird . 2006. *Revealing Race: An Analysis of the Coverage of Race and Xenophobia in the South African Print Media* . Johannesburg: Media Monitoring Project.

Negrine, Ralph . 1994. *Politics and the Mass Media in Britain* . London: Routledge.

Netshitenzhe, J. 2002a. *Should Media Serve the National Interest or the Public Interest?* Accessed 14 May 2013. <http://www.gcis.gov.za>

Netshitenzhe, J. 2002b. *The Role of the Media in Building the National Interest* . Accessed 14 May 2013. <http://www.gcis.gov.za>

Nyamnjoh, Francis . 2005. *Africa's Media: Democracy and the Politics of Belonging* . London and Pretoria: Zed Press and Unisa.

Opubor, Alfred . 2000. "If Community Media is the Answer, What is the Question?" In *Promoting Community Media in Africa* , edited by Kwame Boafo , 11–24. Paris: UNESCO.

Oriare, Peter . 2010. *Media Practice in Kenya: Systems and Practice* . Nairobi: Jomo Kenyatta Foundation.

Reporters Without Borders . 2007. "Government Orders State Sector to Withdraw Advertising from Standard Group Media." 19 April. Accessed 13 February 2013. <http://en.rsf.org/kenya-government-orders-state-sector-to-19-04-2007,21804.html>.

Reuters . 2003. "NAIL bidding for Johnnic assets—paper." Accessed 14 May 2013. <http://business.iafrica.com/news/202349.htm>

South African Human Rights Commission (SAHRC) . 2000. *Fault Lines: Inquiry into Racism in the Media* . Accessed 13 February 2013.  
<http://www.info.gov.za/view/DownloadFileAction?id=70341>.

Steyn, Elanie , and Arnold S. de Beer . 2002. *Sanef's "2002 South African National Journalism Skills Audit": Final Report* . South African National Editors' Forum. Accessed 13 February 2013. [http://www.sanef.org.za/images/uploads/Sanef\\_2002\\_Skills\\_Audit\\_1.pdf](http://www.sanef.org.za/images/uploads/Sanef_2002_Skills_Audit_1.pdf).

Steyn, Elanie , Arnold S. de Beer , and T.F.J. Steyn . 2005. *Sanef Skills Audit Phase 2: Managerial Competencies Among First-Line News Managers in South Africa's Mainstream Media Newsrooms: Final report* . South African National Editors' Forum. Accessed 13 February 2013. [http://www.sanef.org.za/images/uploads/Sanef\\_Skills\\_Audit\\_2005\\_1.pdf](http://www.sanef.org.za/images/uploads/Sanef_Skills_Audit_2005_1.pdf)

Strategic Public Relations and Research Limited (SPRRL) . 2011. *Baseline Survey on Citizen's Perception of the Media Report*. September 2011. Nairobi:Hivos.  
<http://www.kmp.or.ke/wp-content/uploads/2011/10/Hivos-Baseline-Survey-on-Citizens-Perception-of-the-Media-Final-Report1.pdf>.

Tettey, Wisdom . 2006. "The Politics of Media Accountability in Africa: An Examination of Mechanisms and Institutions." *International Communication Gazette* 68: 229–248.

Wasserman, Herman , ed. 2010. *Taking It To The Streets: Popular Media, Democracy and Development in Africa* . London: Routledge.

Wasserman, Herman , and Arnold S. de Beer . 2006. "Conflicts of Interest? Debating the Media's Role in Post-Apartheid South Africa." In *Mass Media and New Democracies* , edited by Katrin Voltmer , 59–75. London: Routledge.

Wigston, David . 2007. "A History of the South African Media." In *Media Studies: Media History, Media and Society* , edited by Pieter J. Fourie , 4–58. Cape Town: Juta.

Zuckerman, Ethan . 2009. "Citizen Media and the Kenyan Electoral Crisis." In *Citizen Journalism: Global Perspectives* , edited by Stuart Allan and Einar Thorsen , 190–196. New York: Peter Lang.

## Citizen Journalism in South Africa and Kenya

- Abrahams, Lucienne , and Arthur Goldstuck . 2010. "The State of e-Development in South Africa: A View from the End of the First Decade of the 21st Century." LINK Public Policy Paper 11. Accessed 24 February 2013. <http://link.wits.ac.za/papers/abrahams-goldstuck-2010-edevlopment-sa.pdf>.
- Afropulse . 2012. "Ory Okolloh." 14 August. Accessed 31 January 2013. <http://afropulse.blogspot.co.uk/2012/08/ory-okolloh.html>.
- Allan, Stuart and Einar Thorsen . 2009. *Citizen Journalism: Global Perspectives* . New York: Peter Lang.
- Banda, Fackson . 2010. *Citizen Journalism and Democracy in Africa* . Grahamstown: Rhodes University, Highway Africa.
- Bentley, Clyde . 2008. "Citizen Journalism: Back to the Future?" Paper presented at the Carnegie-Knight Conference on the Future of Journalism, Cambridge, MA, 20–21 June.
- Berger, Guy . 1996. "The Alternative Press—Private and Community Newspapers and News Agencies." Paper presented at Reporting Southern Africa conference, Johannesburg, 14–16 October. <http://guyberger.ru.ac.za/fulltext/Altiaj.rtf>.
- Berger, Guy . 1999. "Towards an Analysis of the South African Media and Transformation, 1994–99." *Transformation* 38: 82–116.
- Berger, Guy , and Zikhona Masala . 2012. "Mapping Digital Media: South Africa." London: Open Society Foundations.
- Buckland, Matthew . 2007. "Thought Leader." *Matthewbuckland.com* , 24 August. Accessed 22 January 2013. <http://matthewbuckland.com/?p=323>.
- Buckland, Matthew . 2008. "Thoughts About the Leaders: The Columnists 2.0 Model." *Matthewbuckland.com* , 6 September. Accessed 22 January 2013. <http://matthewbuckland.com/?p=449>.
- Chuma, Wallace . 2008. "Zim Media: Mugabe's Dodgy Tactics." *The Media* . 25–26.
- Cohen, David , and Elisha Atieno Odhiambo . 2004. *Risks of Knowledge: Investigations into the Death of the Hon. Minister John Robert Ouko in Kenya, 1990* . Athens: Ohio University Press.
- de Lanerolle, Indra . 2012. *The New Wave: Who Connects to the Internet, How They Connect and What They Do When They Connect* . South African Network Society Project, University of Witwatersrand.
- Domingo, David , and Ari Heinonen . 2008. "Weblogs and Journalism: A Typology to Explore the Blurring Boundaries." *Nordicom Review* 29: 3–15.
- Dugmore, Harry . 2009. "Moving Beyond Text for Cell Phone Citizen Media." 16 June. Accessed 23 January 2013. <http://www.pbs.org/idealab/2009/06/moving-beyond-text-for-cell-phone-citizen-media152.html>.
- Dugmore, Harry . 2012. "Communities of Practice and the sustainability of Citizen Journalism." Paper presented at the International Association of Media and Communication Research conference, Durban, 15–20 July.
- Gillmor, Dan . 2004. *We the Media. Grassroots Journalism by the People, for the People* . Sebastopol, CA: O'Reilly.
- Goldstein, Joshua , and Juliana Rotich . 2008. "Digitally Networked Technology in Kenya's 2007–2008 Post-Election Crisis." Berkman Center Research publication 2008–09: 1–10.
- Glaser, Mark . 2006. "Your Guide to Citizen Journalism." *MediaShift* , 26 September. Accessed 24 January 2013. <http://www.pbs.org/mediashift/2006/09/your-guide-to-citizen-journalism270.html>.
- Harber, Anton . 2006. "Citizen Kane—Not." *The Harbinger* , 8 February. Accessed 22 January 2013. <http://www.theharbinger.co.za/wordpress/2006/02/08/citizen-kane-not>.
- Hyde-Clarke, Nathalie , ed. 2010. *The Citizen in Communication: Re-Visiting Traditional, New and Community Media Practices in South Africa* . Cape Town: Juta.



Kessel, Ineke Van . 2000. " Grassroots: From Washing Lines to Utopia." In *Media Under Apartheid* , edited by Les Switzer and Mohamed Adhikari , 283–326. Athens: Ohio University Press.

Knight, Megan . 2010. "Blogging and Citizen Journalism." In *The Citizen in Communication: Re-Visiting Traditional, New and Community Media Practices in South Africa*, edited by Nathalie Hyde-Clarke, 31–50. Cape Town: Juta.

Lasica, Joseph Daniel . 2003. "Blogs and Journalism Need Each Other." *Nieman Reports* 57: 70–74.

Ligaga, Dina . 2012. " 'Virtual Expressions': Alternative Online Spaces and the Staging of Kenyan Popular Culture." *Research in African Literatures* 43: 1–16.

"M&G Rate Card." 2013. Accessed 22 January 2013.  
[http://cdn.mg.co.za/content/documents/2013/01/07/rate\\_card\\_2013.pdf](http://cdn.mg.co.za/content/documents/2013/01/07/rate_card_2013.pdf).

M&G. 2012. "History." Accessed 22 January 2013. <http://mg.co.za/page/history>.

Makinen, Maarit , and Mary Wangui Kuira . 2008. "Social Media and Postelection Crisis in Kenya." *International Journal of Press/Politics* 13: 328–335.

Moyo, Dumisani . 2009. "Citizen Journalism and the Parallel Market of Information in Zimbabwe's 2008 Election." *Journalism Studies* 10: 551–567.

Musila, Grace . 2008. "Kenyan and British Social Imaginaries on Julie Ward's Death in Kenya." PhD diss., University of the Witwatersrand.

Nyathi, Sihle . 2011. "The *lindaba Ziyafika* Project: A New Community of Practice?" MA diss., Rhodes University.

Nimmo, Dan , and James Combs . 1992. *The Political Pundits* . New York: Praeger.

Ogola, George . 2009. "Media at Cross-roads: Reflections on the Kenyan News and the Coverage of the 2007 Political Crisis." *Africa Insight* 39: 58–71.

Patinkin, Jason . 2012. *Think Africa* , 6 November. Accessed 31 January 2013.  
<http://thinkafricapress.com/kenya/read-all-about-it-citizen-journalists-give-new-face-nairobi-slums-kibera>.

Reisinger, Don . 2012. "CNET ." 21 May. Accessed 25 January 2012.  
[http://news.cnet.com/8301-1023\\_3-57438332-93/youtube-users-uploading-72-hours-of-video-each-minute](http://news.cnet.com/8301-1023_3-57438332-93/youtube-users-uploading-72-hours-of-video-each-minute).

Rosen, Jay . 2008. "A Most Useful Definition of Citizen Journalism." *PressThink* , 14 July. Accessed 25 January 2012. [http://archive.pressthink.org/2008/07/14/a\\_most\\_useful\\_d.html](http://archive.pressthink.org/2008/07/14/a_most_useful_d.html).

Schoon, Alette Jeanne . 2011. "Raw Phones: The Domestication of Mobile Phones amongst Young Adults in Hooggenoeg, Grahamstown." MA diss., Rhodes University.

Silverstone, Roger , and Eric Hirsch , eds. 2002. *Consuming Technologies: Media and Information in Domestic Spaces* . London: Routledge.

Steenveld, Lynette , and Larry Strelitz . 2010. "Citizen Journalism in Grahamstown: *lindaba Ziyafika* and the Difficulties of Instituting Citizen Journalism in a Poor South African Country Town." Paper presented at World Journalism Educators Conference, Rhodes University, 4–7 July.

Tsarwe, Stanley . 2011. " 'Too tired to speak?' Investigating the Reception of Radio Grahamstown's Lunchtime Live Show as a Means of Linking Local Communities to Power." MA diss., Rhodes University.

van Noort, Elvira . 2006. "Will Citizen Journalism Shake up SA Media?" *Mail & Guardian* , 6 January. Accessed 26 January 2013. <http://mg.co.za/article/2006-01-06-will-citizen-journalism-shake-up-sa-media>.

Wasserman, Hermann , and Arnold S. de Beer . 2006. "Conflicts of Interest? The South African Media and Its Role During the First Ten Years of Democracy." *Critical Arts* 19: 35–51.

Zuckerman, Ethan . 2009. "Citizen Media and the Kenyan Electoral Crisis." In *Citizen Journalism: Global Perspectives* , edited by Stuart Allen and Einar Thorsen , 187–208. New York: Peter Lang.

## Where More Is Not Better

- Ansari, M. Hamid . 2011. "Indian Media in a Challenging Environment." *The Hindu* , 16 July.
- Auletta, Ken . 2012. "Citizens Jain: Why India's Newspaper Industry is Thriving." *The New Yorker* , 8 October.
- Baru, S. 2011. 'The real greatness of Indians is that we are consensual', Second H Y Sharada Prasad Memorial Lecture, New Delhi. Accessed 13 May 2013.  
<http://www.rediff.com/news/slide-show/slide-show-1-the-real-greatness-of-indians-is-that-we-are-consensual/20110420.htm>
- Coleridge, Nicholas . 1993. *Paper Tigers: The Latest, Greatest Newspaper Tycoons and How They Won the World* . London: Heinemann.
- Economic Times* . 2010. "If India Were a Stock, I Would Buy It: Thomas Friedman." 11 September. Accessed 14 February 2013. <http://m.economictimes.com/opinion/interviews/if-india-were-a-stock-i-would-buy-it-thomas-friedman/articleshow/msid-6531292.cms>.
- Gandhi, Mohandas. K. 1982. *An Autobiography, or, the Story of my Experiments with Truth* . Harmondsworth: Penguin.
- Guha Thakurta , Paranjay . 2012. "The Times, the Jains and BCCL." *The Hoot* , 19 November. <http://thehoot.org/web/TheTimesTheJainsandBCCL/6425-1-1-4-true.html>.
- Jagannathan, R. 2012. "Rise of Crony Journalism and Tainted Money in Media." *First Post* , 10 September. <http://www.firstpost.com/business/deccan-chronicle-rise-of-crony-journalism-and-tainted-money-449735.html>.
- Jebaraj, P. 2012. 'Jindal plays CD, claims Zee editors demanded Rs 100 crore', *The Hindu* , 25 October.
- Jeffrey, Robin . 1993. "Indian Language Newspapers and Why They Grow." *Economic and Political Weekly* 28, 2004–2011.
- Kitchen, Nicholas , ed. 2012. *India: The Next Superpower?* London School of Economics IDEAS Report SR010.
- Murdoch, James . 2011. Keynote Speech at FICCI Frames Conference, Mumbai, 23 March. [http://www.newscorp.com/news/news\\_479.html](http://www.newscorp.com/news/news_479.html).
- Ninan, T.N. 2011. "Indian Media's Dickensian age." CASI Working Paper 11–03. Centre for the Advanced Study of India, University of Pennsylvania.
- Press Council of India . 2010. *Paid News: How Corruption in the Indian Media Undermines Democracy* . New Delhi: PCI.
- Puri, Anjali . 2012. "Spotting the Astro Turf." *The Hoot* , 26 September. <http://thehoot.org/web/SpottingtheAstroTurf/6330-1-1-5-true.html>.
- Ram, Narasimhan . 2012. "Sharing the Best and the Worst: The Indian News Media in a Global Context." James Cameron Memorial Lecture, City University, London, 3 October.
- Sainath, P. 2001. "None so Blind as Those Who Will Not See." *UNESCO Courier* , 20 July. [http://www.unesco.org/webworld/points\\_of\\_views/200701\\_sainath.shtml](http://www.unesco.org/webworld/points_of_views/200701_sainath.shtml).
- Sainath, P. 2010. "Private Treaties Harm Fair, Unbiased News: SEBI." *The Hindu* , 19 June.
- Shah, Amrita . 1997. *Hype, Hypocrisy and Television in Urban India* . New Delhi: Vikas.
- Singh, Manmohan . 2005. "PM's speech at the silver jubilee event of the Chandigarh Press Club." 24 September. <http://pmindia.gov.in/speech-details.php?nodeid=193>.
- Smith, Anthony . 1980. *The Geopolitics of Information: How Western Culture Dominates the World* . New York: Oxford University Press.
- Sonwalkar, Prasun . 2001. "India: Makings of Little Cultural/Media Imperialism?" *International Communication Gazette* 63: 505–519.
- Sonwalkar, Prasun . 2002. "Murdochization of the Indian Press: From By-line to Bottom-line." *Media, Culture & Society* 24: 821–834.
- Sonwalkar, Prasun . 2007. "Disturbing the Banality of Journalism: Political Violence, Gujarat 2002 and the Indian News Media." In *Media and Political Violence* , edited by Hillel Nosssek , Annabelle Sreberny and Prasun Sonwalkar , pp. 247– 267. Cresskill, NJ: Hampton Press.
- Sonwalkar, Prasun . 2009. "Citizen Journalism in India: The Politics of Recognition." In *Citizen Journalism: Global Perspectives* , edited by Stuart Allan and Einar Thorsen , pp. 75–84. Oxford: Peter Lang.
- Tharoor, Shashi . 2012. *Pax Indica: India and the World in the Twenty-First Century* . New Delhi: Penguin.

Thussu, Daya Kishan . 2007. *News as Entertainment: The Rise of Global Entertainment* . London: Sage.

## (Re-)framing the 'Quality' Debate

Amin, Hussein , and James Napoli . 2006. *The Media and Power in Egypt* . London: Routledge.

BBC. 2013. "Bahrain Profile." BBC News Middle East, 29 January. Accessed 5 February 2013. <http://www.bbc.co.uk/news/world-middle-east-14541053>.

Cherribi, Sam . 2006. From Baghdad to Paris: Al Jazeera and the Veil. *Harvard International Journal of Press/Politics* 11: 121–138.

Connell, Joan . 2011. "The New Arab Journalist." Dart Center for Journalism Trauma, 29 January. Accessed January 2013. [http://dartcenter.org/content/lawrence-e-pintak-on-new-arab-journalist#.UPu\\_fhweiF](http://dartcenter.org/content/lawrence-e-pintak-on-new-arab-journalist#.UPu_fhweiF).

*Egypt Independent* . 2012. "Okasha Found Guilty of Defaming Morsi, Gets Four Months in Prison." Accessed January 2013. <http://www.egyptindependent.com/news/okasha-found-guilty-defaming-morsi-gets-four-months-prison>.

El-Nawawy, Mohammed , and Adel Iskandar . 2003. *Al Jazeera: The Story of the Network that's Rattling Governments and Redefining Modern Governments* . Boulder, CO: Westview.

Fenton, Natalie . 2010. *New Media, Old News: Journalism in the Digital Age* . London: Sage.

Gelvin, James . 2012. *The Arab Uprisings: What Everyone Needs to Know* . Oxford: Oxford University Press.

Hafez, Kai , and David Paletz . 2001. *Mass Media, Politics and Society in the Middle East* . New York: Hampton Press.

International Public Relations Association (IPRA) . 2002. *Unethical Media Practices Revealed by IPRA Report* . Paris: International Public Relations Association.

Internet World Stats . 2012. "Internet Usage in the Middle East." Accessed January 2013. <http://www.internetworldstats.com/stats5.htm>.

Khalil, Naela . 2012. "Al Jazeera: A New Type of Democracy." MA diss., University of Central Lancashire.

Kohut, Andrew , and Carol Doherty . 2006. *State of the News Media* . Washington, D.C.: Pew Research Centre for the People and the Press.

Lynch, Marc . 2006. *Voices of the New Arab Public: Iraq, Al Jazeera and Middle East Politics Today* . Lanham, MD: University Press of America.

Mbembe, Achille . 1992. "Notes on the Post-Colony." *Africa: Journal of the International Africa Institute* 621: 3–37.

Miles, Hugh . 2005. *Al-Jazeera: The Inside Story of the Arab News Channel that is Challenging the West* . New York: Grove Press.

MPAC . 2008. "MPAC Criticises Al Jazeera Apology for Featuring Critic of Islam." Accessed January 2013. <http://globalmbreport.org/?p=611>.

Nosseck, Hillel . 2004. "Our News and Their News: The Role of National Identity in the Coverage of Foreign News." *Journalism* 53: 343–368.

Ogola, George . 2009. "A New Grammar of Dialogue: Media and the Cultural Restyling of Political Representation in Kenya." In *Oral and Written Expressions of African Cultures* , edited by Falola Toyin and Ngom Fallou , 3–18. Durham, NC: Carolina Academic Press.

Pintak, Lawrence . 2009. "Border Guards of the 'Imagined' Watan: Arab Journalists and the New Arab Consciousness." *Middle East Journal* 632: 191–212.

Pintak, Lawrence , and Jeremy Ginges . 2009. "Inside the Arab Newsroom." *Journalism Studies* 10: 157–177.

Reporters Without Borders . 2012a. "Authorities Use Arrests, Expulsions to Prevent Information Circulating." Accessed 31 January 2013. <http://en.rsf.org/bahrein-authorities-use-arrests-expulsion-28-12-2012,43844.html>.

Reporters Without Borders . 2012b. "Press Freedom Index 2011/2012." Accessed 31 January 2013. <http://en.rsf.org/press-freedom-index-2011-2012,1043.html>

- Sakr, Naomi . 1999. "Satellite Television and Development in the Middle East." *Middle East Report* 210: 6–8.
- Sakr, Naomi . 2007. "Approaches to Exploring Media-Politics Connections in the Arab World." In *Arab Media and Political Renewal: Community, Legitimacy and Public Life* , edited by Naomi Sakr , 1–12. London: I.B. Tauris.
- Shafaqna (Shia International News Association) . 2012. "NYT's Nicholas Kristof Detained at Bahrain Airport." 18 December. Accessed January 2013.  
<http://www.shafaqna.com/english/general/item/10345-nyt%E2%80%98s-nicholas-kristof-detained-at-bahrain-airport.html>.
- Smith, Antony . 1995. *Nations and Nationalism in a Global Era* . Cambridge, MA: Polity Press.
- Street, John . 2001. *Mass Media, Politics and Democracy* . Basingstoke: Palgrave.
- Weaver, David , Randal A. Beam , Bonnie J. Brownlee , and Paul S. Voakes . 2007. *The American Journalist in the 21st Century: US News People at the Dawn of a New Millennium* . Mahwah, NJ: Lawrence Erlbaum Associates.